

VPM's
Dr. VN BRIMS, Thane
Programme: PGDM (2014-16)
Fifth Trimester Examination January 2016

Subject	Building Learning Organizations		
Roll No.		Marks	30 Marks
Total No. of Questions	5	Duration	1.5 Hours
Total No. of printed pages		Date	

Note: Q1 is compulsory and solve any TWO from the remaining FOUR questions.

Q1) 10 Marks (Compulsory)

“ The ability to learn faster than your competitors may be the only sustainable competitive advantage.” Elaborate the statement with relevant example.

Attempt any TWO from the remaining FOUR Questions

Q2) Any two from (a) or (b) or (c) ————— (5x2) = 10 Marks

- a) Write short note on barriers to learning organization.**
- b) Define role of a leader in learning organization.**
- c) Discuss the characteristics of a learning organization.**

Q3) Any two from (a) or (b) or (c) ————— (5x2) = 10 Marks

- a) Define systems thinking and its types.**
- b) What do you mean by organizational capabilities.**
- c) What do you mean by “Knowledge Management”.**

Q4) Any two from (a) or (b) or (c) ————— (5x2) = 10 Marks

- a) Differentiate data, information & knowledge.**
- b) What is Tacit vs Explicit Knowledge.**
- c) What do you mean by “ Benchmarking”. Discuss the advantages of Benchmarking.**

Q5) Any two from (a) or (b) or (c) ————— (5x2) = 10 Marks

- a) Define PDCA cycle and how it helps in process designing.**
- b) What are the challenges in Benchmarking.**
- c) As a HR person what innovative practices you will do in your organization to make it a Learning Organization.**