

**VPM's**  
**DR VN BRIMS, Thane**  
**Programme: MMS (2016-18) (HR)**  
**Fifth Semester Examination December 2017**

<b>Subject</b>	<b>Competency &amp; Performance Management System</b>		
<b>Roll No.</b>		<b>Marks</b>	<b>60 Marks</b>
<b>Total No. of Questions</b>	<b>7</b>	<b>Duration</b>	<b>3 Hours</b>
<b>Total No. of printed pages</b>	<b>1</b>	<b>Date</b>	<b>28.12.2017</b>

**Note: Q1 is compulsory and solve any FOUR from the remaining SIX questions.**

Q 1) Create a competency mapping for a departmental store which is into (20 marks)  
Fashion Merchandizing.

- a) Create a structure
- b) List the competencies
- c) Map the competencies

Q 2) ***“All organizations are perfectly designed to get the results they are now getting. If we want different results, we must change the way we do things.”***

Comment on the above statement with respect to determinants of performance.

Q 3) Design a reward system for an organization that is into Advertising and PR and has employee strength of 50 employees.

Q 4) How have the roles of HR been evolved over the time. Explain at least 1 role with respect to HR model of competency.

Q 5) What are your short term goals. Explain the same by linking it with Goal based competency model.

Q 6) Why is it said that ***“People rarely remember what they are told, what they remember usually wrong.”*** Comment on the same with respect to performance appraisal.

Q 7) What are the characteristics of an ideal performance management system?