

Programme Name: PGDM Trimester: III

Name of the subject: Operations Management II

Maximum marks: 100 No. of Sessions: 10

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Weblink:

#### **Learning Objectives:**

1. To demonstrate an appreciation of the role of operations management both at a strategic level and for the effective production of goods and services;

- 2. To demonstrate knowledge and insight into the various concepts of operations management;
- 3. To understand how Operations contributes to wider aspects of firms' capabilities and Competencies;
- 4. To appreciate the importance of operational paradigms and how they are integrated together in managing operations including TQM, Lean operations;
- **5.** To understand production and inventory control methodologies.

#### **Reference Books:**

- 1. Operations Management, Roger G. Schroeder, McGraw Hill
- 2. Modern Production/ Operations Management, E.S. Buffa and R.K. Sarin, John Wiley
- 3. Production and Operations Management-Chase, Aquilano, Jacobs
- 4. Operations Management-Jay Heizer, Barry Render



### Plan:

Session No	Topics to be covered	Books referred/ Recommended/ References- Print/Articles/ News/Research papers/ Online database/ Software /Simulations used	Learning outcomes	Evaluation of Students understanding by MCQs, Quiz, Short Test
1	The Role of Purchasing and Materials Management in Business	1 <sup>st</sup> chapter of Materials & Logistics Management by Prof. L.C. JHAMB	<ul> <li>Functions of materials management</li> <li>Importance of MM</li> <li>Cost involved in MM</li> <li>Inter-departmental relationship</li> </ul>	Class test (1st 6 chapter)
2	Supplier Selection and Evaluation Procurement	7 <sup>th</sup> chapter of Materials Management –Procedures, Text & Cases by A. K. Datta 4 <sup>th</sup> chapter of Materials & Logistics Management by Prof. L.C. JHAMB	Quality assurance program     Buyer-supplier relationship Elements of procurement cycle	Using • India mart • Suleckha.com Finding supplier & getting quotation & selecting supplier on specific parameters
3	Quality Management & SPC	6 <sup>th</sup> Chapter of Operations Management-Jay Heizer, Barry Render	Quality management in product & services	Solving Problems
4	Just in Time (JIT)Production	8 th chapter of Production and Operations Management-Chase, Aquilano, Jacobs	Identification & elimination of waste	Assignment on identifying wastage form housekeeping process of an educational Institute & standardize the process.
5	Flexible Manufacturing System Read : Flexible Manufacturing System	Supplement 4 of Production and Operations Management-Chase, Aquilano, Jacobs	Need of technology for quality & timely delivery service	Reading & Writing the application of FMS
6	Total Quality Management ISO & Quality Standards	24 <sup>th</sup> Chapter of operation (Production) Management –L. C. Zhamb	Importance and need of quality system	Simulation
7	Reading : The Maintenance of Facilities Reading : Total Productive Maintenance	37 <sup>th</sup> chapter of operation (Production) Management –L. C. Zhamb	Activities requires to plan TPM	Case Solving
8	Group Technology Cellular Manufacturing System Reduces Setup Time, Make Small Lot Production Economical	5 <sup>th</sup> Chapter of Operations Management-Jay Heizer, Barry Render	How this technology allows similar products to be grouped	Quiz

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### Dr. V. N. Bedekar Institute of Management, Thane Teaching Plan (MMS/PGDM) Academic Year (2017-2018)

9	<ul> <li>Decision Models for Inventory Management</li> <li>Inventory Management under Uncertainty</li> <li>Stochastic Inventory Models Inventory         Management Game Material</li> <li>Requirement Planning</li> </ul>	29 <sup>th</sup> Chapter of operation (Production) Management –L. C. Zhamb	Which inventory model at what time to be utilized	Solving Problems
10	<ul> <li>Lot Sizing in MRP Systems</li> <li>Lot Sizing for Dynamic Demand</li> <li>Reading: A Note on Dynamic Lot Sizing Problem using Wagner- Whitin Algorithm</li> </ul>	2 <sup>nd</sup> chapter of Materials & Logistics Management by Prof. L.C. JHAMB	How much to order by indentifying the type of demand	Solving Problems

### 2. Practical Approach : Other activities (At least 4 distinct activities)

Sr. No.	Activity Name	Topic Covered	Learning outcomes	Source
1	Role Play	Supplier Selection	Students learn on what parameter organization will negotiate & select the supplier	
2	Industry Visit			
3	Academic Projects	Inventory Management & Layout study at supermarkets	<ul> <li>How much inventory to hold</li> <li>How to manage available space</li> <li>When to replenish the inventory</li> </ul>	
4	Book Review			
5	Group Discussion			
6	Business Quiz / Business News sharing			



7	Videos / Simulation	TQM	Which quality aspects are important from customer point of view
8	Use of Software's and Labs	Excel to Prepare Check sheet for Process standardisation	How to prepare check sheet which could be
9	Any other activity		



### **Evaluation:**

### I) Internal:

Component	Details	Marks
Class Test	On 1 <sup>st</sup> 6 chapters	20
Presentation	Inventory Management & Layout study at supermarkets	10
Case Study		
Participation	Process observations, interaction and discussion in a class	5
Others	assignments	5

**Signature of Faculty** 

Signature of the Co-ordinator