

Programme Name: MMS / PGDM: MMS			
Name of the Course: Organizational Theories, Structure & Design			
Maximum marks: _100	No. of Sessions: 15		
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#### **Learning Objectives:**

Should understand overall aspects of organisational design: structure, culture, systems, strategy, information

Should understand the internal and external environment affecting the organisation Should understand the influence of Technology, Politics and decision making on the organisational functioning

Should understand how to measure the effectiveness of the organisation

#### **Reference Books:**

- 1. Daft, R. L. Organization Theory and Design, Current Edition. Thomson Southwestern
- 2. Robins Khandwalla, P. N. Organizational design for excellence, New Delhi, Tata McGraw Hill, 1992.
- 3. Gareth R. Jones. Organizational Theory, Design and change, Pearson Education



### <u>Plan:</u>

Session	Topics to be covered	References-	Learning outcomes
No		Print/Online	
1	Organizations and Organization Theory  1. Organization theory in action.  2. What is an organization?  3. Perspectives on organizations:     open systems and organizational     configuration. Dimensions of     organization design: structural     and conceptual.  4. The evolution of organization     theory and design	Daft, R. L. Organization Theory and Design	Will understand the organisational dimensions and get a broader prospective of the organisation
2	Fundamental of Organization Structure  1. Organization structure  2. Information processing perspective in organization structure  3. Organization design alternatives  4. Functional, divisional, and geographical designs  5. Matrix structure, Horizontal structure, Modular structure, Hybrid structure	Daft, R. L. Organization Theory and Design Gareth R. Jones. Organizational Theory, Design and change, Pearson Education	Will understand multiple structure types
3	Strategy, Organization Design, and Effectiveness  1. The role of strategic direction on organization design.  2. Organization purpose.  3. A framework for selecting strategy	Daft, R. L. Organization Theory and Design Gareth R. Jones. Organizational Theory, Design and change, Pearson Education	Will understand the linkage between strategy and structure



	Academic 1ea	11 (2013-2010)	
	and design/structure.		
	4. Assessing organizational		
	effectiveness.		
	5. Contingency effectiveness		
	approach, resource based		
	approach, and internal		
4	Open Systems Design Elements	Daft, R. L. Organization	Will understand the internal
	1. The external environment.	Theory and Design Gareth R. Jones.	and external elements of
	2. Inter-organizational Relationships.	Organizational Theory, Design and change, Pearson	the organisation
	3. Organization size and life cycle	Education	
	and design/structure.		
	4. Comparative management.		
5	Organizational Culture	Daft, R. L. Organization Theory and Design	Understand how culture
	1. Organization design and culture.	Gareth R. Jones.	influences the design
	2. Culture and the learning	Organizational Theory, Design and change, Pearson	
	organization.	Education	
	3. Ethical values in organizations.		
	4. Leadership and culture and ethics.		
6	Innovation and Change and Organizational	Daft, R. L. Organization Theory and Design	Will understand the affects
	Design	Gareth R. Jones.	of technological advances
	1. The strategic role of change.	Organizational Theory, Design and change, Pearson	
	2. Elements of successful change.	Education	
	3. New products and services.		
	4. Technology change.		
	5. Strategy and structure change.		
	6. Culture change.		
	7. Strategies for implementing		
	change.		
7	Decision-Making Process	Daft, R. L. Organization	Will understand various
	1. Rational approach.	Theory and Design Gareth R. Jones.	approaches to decision
	2. Bounded rationality perspective.	Organizational Theory, Design and change, Pearson Education	making



	3. Organizational decision-making.	
	4. The learning organization.	
	5. Contingency decision-making	
	perspective.	
	6. Special decision circumstances.	
8	Conflict, Power, and Politics	Will understand how to
	1. Intergroup conflict in	handle conflicts and politics
	organizations.	in the organisation
	2. Power and organizations.	
	3. Political processes in	
	organizations.	
9	Class Test	
10	Presentations	
11	University Paper Solving	
12	University Paper Solving	
13	Case Studies	
14	Revision	
15	Revision	



### **Evaluation:**

#### I) Internal:

Component	Details	Marks
Class Test	Few chapters to be covered through the class test	10
Presentation	Presentation on Organisational design in various sectors	10
Case Study	On going class activity	10
Participation	On going class activity	10
Others		

# II) <u>External:</u> (Sample questions)

- 1. Define organizational theory. Explain Mintzberg five elements of organisational structure and describe any two design options.
- 2. Describe the Matrix form of organisation. How to make this form successful?
- 3. Explain strategy. Describe in detail Miles and Snows Four strategic types.
- 4. Write a short note on Stages of organizational Life cycle.
- 5. Explore the relationship between technology and structure. Give one example of any industry.