27.04,2011

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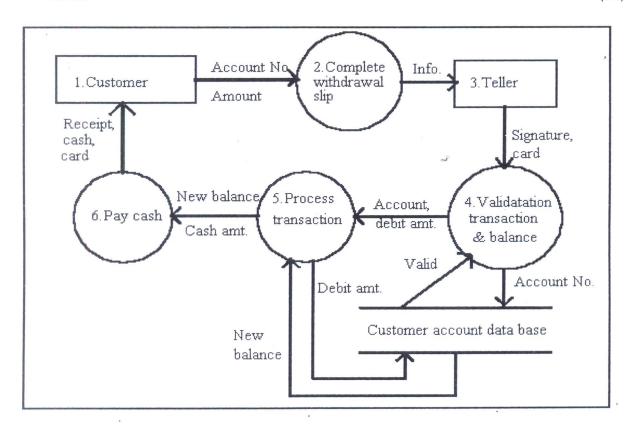
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Q1. Write short note on any three of the following:

(12)

(8)

- (a) Information and knowledge
- (b) Transaction Processing System
- (c) Expert System
- (d) Data Flow Diagram
- Q2. The DFD shown below gives an operational view for Cash withdrawal from Corporation (10)Bank.



Illustrate the following based on the above DFD:

- (a) Type of data required for cash withdrawl?
- (b) Generate Output report formats.
- (c) Generate Exceptional report format.
- Q3. Why do companies fail in the use of MIS? Discuss the important factors of a successful MIS.