

# Restructured & Revised Syllabus under Credit based Semester and Grading System For

**Master of Management Studies (MMS)** 

2 Years full-time Masters Degree Course in Management

(Effective from the academic year 2014 – 2015)

# MMS – SYLLABUS EDUCATION MANAGEMENT SPECIALIZATION

MMS – Semester – I (Core Subjects All Specialisations)

		Teachin	g Hours		Asse	sessment Pattern			
Sr. No.	Subject	No. of Sessions of 90 minutes	No. of Sessions of 90 minutes per week	Contin uous Assess ment	Semeste r End Examina tion	Total Marks	Duration of Theory Paper	No of Credits	
1	Perspective Management	30	2	40 IA	60 IA	100	3	2.5	
2	Business Communicati on and Management Information Systems	30	2	40 IA	60 IA	100	3	2.5	
3	Organisation al Behaviour	30	2	40 IA	60 IA	100	3	2.5	
4	Financial Accounting	30	2	40 IA	60 IA	100	3	2.5	
5	Operations Management	30	2	40 IA	60 IA	100	3	2.5	
6	Marketing Management	30	2	40 IA	60 IA	100	3	2.5	
7	Managerial Economics	30	2	40 IA	60 IA	100	3	2.5	
8	Business Statistics	30	2	40 IA	60 IA	100	3	2.5	
			Total	No of Cro	edits			20	

**UA: - University Assessment; IA: - Internal Assessment** 

MMS –Semester II – (6 Core Subjects and 2 Specialisation Electives)

		Teachin	g Hours	Assessment Pattern				
Sr. No.	Subject	No. of Sessions of 90 minutes	No. of Sessions of 90 minutes per week	Contin uous Assess ment	Semeste r End Examina tion	Total Marks	Duration of Theory Paper	No of Credits
1	Cost & Management Accounting	30	2	40 IA	60 IA	100	3	2.5
2	Financial Management	30	2	40 IA	60 IA	100	3	2.5
3	Operations Research	30	2	40 IA	60 IA	100	3	2.5
4	Human Resources Management	30	2	40 IA	60 IA	100	3	2.5
5	Legal Aspects of Business & Taxation	30	2	40 IA	60 IA	100	3	2.5
6	Business Research Methods	30	2	40 IA	60 IA	100	3	2.5
7	Specialisatio n Elective I	30	2	40 IA	60 IA	100	3	2.5
8	Specialisatio n Elective II	30	2	40 IA	60 IA	100	3	2.5
	Total No of Credits							20

**UA: - University Assessment; IA: - Internal Assessment** 

# Electives (Students are supposed to choose any two of the following specialization Electives as per their area of specialization)

# **Semester II Marketing Specialisation Electives (Any Two)**

Rural Marketing
Event Management
Retail Management
Export Documentation & Procedures

# **Semester II Finance Specialisation Electives (Any Two)**

Financial Markets, Products & Institutions Analysis of Financial Statements International Finance Banking & Insurance

### **Semester II Human Resource Specialisation Electives (Any Two)**

Indian Ethos in Management Human Resource Planning Human Resource Information Systems Compensation & Benefits

# **Semester II Operations Specialisation Electives (Any Two)**

Total Quality Management Supply Chain Risk and Performance Measurement Designing Operations Systems Technology Management & Manufacturing Strategy

# **Semester II Information Technology Specialisation Electives (Any Two)**

E – Commerce Networking and Communications Enterprise Applications Software Quality Assurance & Marketing

# **Semester II Corporate Law Specialisation Electives (Any Two)**

Legal environment of business Legal Theories and Documentation REALTY Regulatory Aspects of Marketing and Advertising

# **Semester II Education Management Specialisation Electives (Any Two)**

Education as a system
Technologies for learning
Historical Issues and Education Policy
Curriculum Management and Planned Change

# **Semester II Consulting Specialisation Electives (Any Two)**

Consulting Tools International Consulting Consulting Solutions Consulting and Culture

# MMS -Semester III - Education Management Specialisation

		Teachin	g Hours	ours Assessment Pattern				
Sr. No.	Subject	No. of Sessions of 90 minutes	No. of Sessions of 90 minutes per week	Contin uous Assess ment	Semeste r End Examina tion	Total Marks	Duration of Theory Paper	No of Credits
1	International Business	30	2	40 IA	60 UA	100	3	2.5
2	Strategic Management	30	2	40 IA	60 IA	100	3	2.5
3	Emerging Issues related to Education Management	30	2	40 IA	60 UA	100	3	2.5
4	Quantitative Models in Education Management	30	2	40 IA	60 IA	100	3	2.5
5	Regulatory Bodies in Education	30	2	40 IA	60 IA	100	3	2.5
6	Marketing in Education	30	2	40 IA	60 IA	100	3	2.5
7	Education Management Elective I	30	2	40 IA	60 IA	100	3	2.5
8	Education Management Elective II	30	2	40 IA	60 IA	100	3	2.5
9	Summer Internship	100					2.5 <b>22.5</b>	
			Total No of Credits					

# UA: - University Assessment; IA: - Internal Assessment

Electives (Students are supposed to choose any two of the following specialization Electives)

# **Semester III Education Management Specialisation Electives (Any Two)**

Organisational Theories, Structure and Design in Education Organisational Development Leadership in Education Human Resource Development in Education

# MMS -Semester IV - Education Management Specialisation

		Teachin	g Hours		Assessment Pattern			
Sr. No.	Subject	No. of Sessions of 90 minutes	No. of Sessions of 90 minutes per week	Contin uous Assess ment	Semeste r End Examina tion	Total Marks	Duration of Theory Paper	No of Credits
1	Management Control Systems	30	2	40 IA	60 UA	100	3	2.5
2	Creativity & Innovation Management	30	2	40 IA	60 IA	100	3	2.5
3	Educational Psychology & Student Management	30	2	40 IA	60 IA	100	3	2.5
4	Teaching – Learning Method & Pedagogy	30	2	40 IA	60 IA	100	3	2.5
5	Education Management – Elective I	30	2	40 IA	60 IA	100	3	2.5
6	Education Management – Elective II	30	2	40 IA	60 IA	100	3	2.5
7	Industry Oriented Dissertation Project		100					2.5
			Total	No of Cro	edits			17.5

**UA: - University Assessment; IA: - Internal Assessment** 

Electives (Students are supposed to choose any two of the following specialization Electives)

# **Semester IV Education Management Specialisation Electives (Any Two)**

Continuing Education & Distance Education Guidance & Counselling Education Management Information Systems Project Planning & Management in Education

Semester	Total No of Credits
Semester I	20
Semester II	20
Semester III	22.5
Semester IV	17.5
Total	80

# MMS SEMESTER – I (All Specialisations)

# **Perspective Management** (15 Sessions of 3 Hours Each) Sem I

S. No.	Particulars	Sessions
1	<ul> <li>Management : Science, Theory and Practice - The Evolution of Management</li> <li>Thought and the Patterns of Management Analysis - Management and Society :</li> <li>Social Responsibility and Ethics - Global and Comparative Management - The</li> <li>Basis of Global Management - Functions of Management-The Nature and Purpose</li> <li>of Planning - Objectives - Strategies, Policies and Planning Premises - Decision</li> <li>Making - Global Planning.</li> </ul>	3 Sessions of 3 Hours
2	<ul> <li>The Nature of Organizing - Organizational Structure :         Departmentation - Line/Staff</li> <li>Authority and Decentralization - Effective Organizing and         Organizational Culture -</li> <li>Global Organizing. Co-ordination functions in         Organisation - Human Factors and</li> <li>Motivation - Leadership - Committees and group Decision         Making -</li> <li>Communication - Global Leading.</li> </ul>	2 Sessions of 3 Hours
3	<ul> <li>The System and Process of Controlling - Control Techniques and Information</li> <li>Technology - Global Controlling and Global Challenges - Direction Function - Significance.</li> </ul>	2 Sessions of 3 Hours
4	"Mental Conditioning"-Cover areas such as Entrepreneur Versus Manager: Risk and Rewards; To be a Master and not a Servant; Social: contribution: creating jobs. Work when and where you want; Scope for innovation and creativity.	2 Sessions of 3 Hours
5	Strategic Management: -Definition, Classes of Decisions, Levels of Decision, Strategy, Role of different Strategist, Relevance of Strategic Management and its Benefits, Strategic Management in India	2 Sessions of 3 Hours

6	Recent Trends in Management: - Social Responsibility of Management — environment friendly management Management of Change Management of Crisis Total Quality Management Stress Management International Management	2 Sessions of 3 Hours
7	Case Studies and Presentations.	2 Sessions of 3 Hours

# **Reference Text**

- 1. Management A competency building approach Heil Reigel / Jackson/ Slocum
- 2. Principles of Management Davar
- 3. Good to Great Jim Collins
- 4. Stoner, Freeman & Gulbert: Management (Prentice Hall India)
- 5. V.S.P. Rao & V. Hari Krishna: Management Text & Cases (Excel Books)
- 6. Heinz Weirich: Management (Tata McGraw Hill)
- 7. Certo: Modern Management (Prentice Hall India)
- 8. Management Principles, Processes and Practices Anil Bhat and Arya Kumar Oxford

# **Publications**

- 9. Management Theory & Practice Dr Vandana Jain International Book House Ltd
- 10.Principles of Management Esha Jain International Book House Ltd
- 11. Management Today Principles & Practice Burton McGraw Hill Publications

# Business Communication & Management Information Systems (15 Sessions of 3 Hours Each) Sem I

# **Business Communication**

SL.No	Particulars	Sessions
1	Introduction to Managerial Communication	2 Sessions
	Understanding the Components of Communication	of 3 Hours
	Small Group and Team Communication	Each
	Business and Professional Communication	
2	Written Analysis and Communication	1 Session
	Spoken Business Communication	of 3 Hours
3	Cultural Identities and Intercultural Communication	1 Session
	Difficult Communication	of 3 Hours
4	Intercultural Communication Competence	1 Session
	Organizational Communication	of 3 Hours
5	Persuasive Communication	1 Session
	Barriers to Communication	of 3 Hours

# **Reference Text**

- 1. Cottrell, S. (2003) The study skills handbook 2nd Ed Macmillan
- 2. Payne, E. & Whittaker L. (2000) Developing essential study skills, Financial Times Prentice Hall
- 3. Turner, J. (2002) How to study: a short introduction Sage
- 4. Northledge, A. (1990) The good study guide The Open University
- 5. Giles, K. & Hedge, N. (1995) The manager's good study guide The Open University
- 6. Drew, S. & Bingham, R. (2001) The student skills guide Gower
- 7. O'Hara, S. (1998) Studying @ university and college Kogan Page
- 8. Buzan, T. & Buzan, B. (2000) The Mind Map Book BBC Books
- 9. Svantesson, I. (1998) Learning maps and memory skills, Kogan Page
- 10. Theosarus Merrilium Oxford
- 11. Sen: Communication Skills (Prentice Hall India)
- 12. J. V. Vilanilam: More effective Communication(Sage)
- 13. Mohan: Developing Communication Skills(MacMillan)
- 14. Business Communication Hory Sankar Mukherjee Oxford Publications
- 15. Business Communication Sangeeta Magan International Book House Ltd
- 16. Corporate Communications Argenti McGraw Hill Publications

# **Management Information Systems**

SL.No	Particulars	Sessions
1	<ul> <li>Basic Information Concepts and Definitions</li> </ul>	1 Session of 3
	❖ Need for Information and Information Systems (IS) in an	Hours
	organization	
	<ul> <li>Characteristics of Information and Organisation with</li> </ul>	
	respect to organization form, structure, philosophy,	
	hierarchy etc	
2	❖ Types of IS – Transaction	1 Session of 3
	<ul> <li>Operational Control</li> </ul>	Hours
	Management Control	
	<ul> <li>Decision Support</li> </ul>	
	<ul> <li>Executive Information Systems</li> </ul>	
3	<ul> <li>Determining Information Needs for an</li> </ul>	1 Session of 3
	Organisation/Individual Manager	Hours
	<ul> <li>Overview of use of data flow method, analysis of</li> </ul>	
	information for decision processes etc.	
4	❖ Strategic use of Information and IS – Use of Information for	2 Sessions of
	Customer Bonding	3 Hours Each
	<ul> <li>For Knowledge Management</li> </ul>	
	<ul><li>For innovation,</li></ul>	
	<ul> <li>For Managing Business Risks</li> </ul>	
	<ul> <li>For Creating a new business models and new business</li> </ul>	
	reality.	
5	<ul> <li>Information Security –</li> </ul>	2 Sessions of
	<ul> <li>Sensitize students to the need for information security</li> </ul>	3 Hours Each
	Concepts such as confidentiality, Integrity and Availability.	
	Types of threats and risk, overview of some of the manual,	
	procedural and automated controls in real life IT	
	environments.	
6	<ul> <li>Case Studies and Presentations</li> </ul>	2 Sessions of
		3 Hours Each

### **Reference Text:**

- 1. MIS a Conceptual Framework by Davis and Olson
- 2. Analysis and Design of Information Systems by James Senn
- 3. Case Studies : Case on ABC Industrial Gases Author : Prof Pradeep Pendse Mrs Fields Cookies Harvard Case Study

Select Business Cases identified by each Group of Students for work thru the entire subject

- 2-3 Cases on Requirements Management Author : Prof Pradeep Pendse
- 4. O'brien: MIS (TMH)
- 5. Ashok Arora & Bhatia: Management Information Systems (Excel)
- 6. Jessup & Valacich: Information Systems Today (Prentice Hall India)
- 7. L. M. Prasad : Management Information Systems (Sultan Chand)
- 8. Management Information Systems Girdhar Joshi Oxford Publications
- 9. Management Information Systems M.Jaiswal & M.Mittal Oxford Publications
- 10. Management Information Systems Hitesh Gupta International Book House Ltd
- 11. Management Information Systems Dr Sahil Raj Pearson Publications
- 12. Introduction to Information Systems Leon McGraw Hill Publications
- 13. Management Information Systems Davis McGraw Hill Publications
- 14. Management Information System O'Brien McGraw Hill Publications

# Organizational behavior 100 Marks (15 Sessions of 3 Hours Each) Sem I

SL.No	Particulars	Sessions
1	Introduction to OB	1 Session of 3
	Origin, Nature and Scope of Organisational Behaviour	Hours
	Relevance to Organisational Effectiveness and Contemporary	
	Issues.	
2	Personality: Meaning and Determinants of Personality	1 Session of 3
	Process of Personality Formation	Hours
	Personality Types	
	Assessment of Personality Traits for Increasing Self	
	Awareness.	
3	Perception, Attitude and Value	2 Sessions of
	Perceptual Processes, Effect of perception on Individual	3 Hours Each
	Decision-Making, Attitude and Behaviour.	
	Sources of Value	
	Effect of Values on Attitudes and Behaviour.	
	Effects of Perception, Attitude and Values on Work	
4	Performance.	
4	Motivation Concepts: Motives	2 Sessions of
	Theories of Motivation and their Applications for Behavioural	3 Hours Each
-	Change.	
5	Group Behaviour and Group Dynamics	2 Sessions of
	Work groups formal and informal groups and stages of group	3 Hours Each
	development.	
	Concepts of Group Dynamics, group conflicts and group	
	decision making.	
	Team Effectiveness: High performing teams, Team Roles, cross functional and self directed teams	
6		2 Sessions of
O	Organisational Design: Structure, size, technology Environment of organisation;	3 Hours Each
	Organizational Roles: -Concept of roles; role dynamics; role	3 Hours Each
	conflicts and stress.	
	Organisational conflicts	
7	Leadership: Concepts and skills of leadership	2 Sessions of
′	Leadership and managerial roles	3 Hours Each
	Leadership styles and effectiveness	5 Hours Each
	Contemporary issues in leadership.	
	Power and Politics: sources and	
	Uses of power; politics at workplace	
	Tactics and strategies.	
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8	Organisation Development	1 Session of 3
	Organisational Change and Culture Environment,	Hours
	Organisational culture and climate	
	Contemporary issues relating to business situations	
	Process of change and Organizational Development	
9	Case Studies and Presentations	2 Sessions of
		3 Hours Each

# **Reference Text**

- 1. Understanding Organizational Behavior Udai Pareek
- 2. Organizational Behavior Stephen Robbins
- 3. Organizational Behavior Fred Luthans
- 4. Organizational Behavior L. M. Prasad (Sultan Chand)
- 5. Organisational Behaviour Dipak Kumar Bhattacharya Oxford Publications
- 6. Organisational Behaviour Dr Chandra sekhar Dash International Book House Ltd
- 7. Organisational Behaviour Meera Shankar International Book House Ltd
- 8. Management & Organisational Behaviour Laurie Mullins Pearson Publications
- 9. Organisational Behaviour, Structure, Process Gibson McGraw Hill Publications
- 10. Organisational Behaviour McShane McGraw Hill Publications

# Financial Accounting 100 marks (15 Sessions of 3 Hours Each) Sem I

SL.No	Particulars	Sessions
1	Introduction to Accounting	1 Session
	Concept and necessity of Accounting	of 3 Hours
	An Overview of Income Statement and Balance Sheet.	
2	<ul> <li>Introduction and Meaning of GAAP</li> </ul>	1 Session
	Concepts of Accounting	of 3 Hours
	Impact of Accounting	
	Concepts on Income Statement and Balance Sheet.	
3	Accounting Mechanics	2 Sessions of 3 Hours
	Process leading to preparation of Trial Balance and Financial Statements	Each
	Preparation of Financial Statements with Adjustment Entries.	
4	Revenue Recognition and Measurement	1 Session
	Capital and Revenue Items	of 3 Hours
	Treatment of R & D Expenses	
	Preproduction Cost	
	Deferred Revenue Expenditure etc.	
5	Fixed Assets and Depreciation Accounting	1 Session
_	Evaluation and Accounting of Inventory.	of 3 Hours
6	<ul> <li>Preparation and Complete Understanding of Corporate Financial Statements</li> </ul>	2 Sessions of 3 Hours
	• 'T' Form and Vertical Form of Financial Statements.	
7	Important Accounting Standards.	1 Session of 3 Hours
8	Corporate Financial Reporting – Analysis of	3 Sessions
	Interpretation thereof with reference to Ratio Analysis. Fund Flow, Cash Flow.	of 3 Hours Each
	Corporate Accounting	
	Accounting of Joint Stock Companies: Overview of Share Capital and Debentures, Accounting for Issue and forfeiture of Shares, Issue of Bonus Share. Issue of Debentures, Financial Statements of Companies: Income Statement and Balance Sheet in Schedule VI. Provisions of the Companies Act: Affecting preparation of Financial Statements, Creative Accounting, Annual Report, Presentation and analysis of Audit reports and Directors report. (Students should be exposed to reading of Annual Reports of Companies both detailed and summarized version).	

9	<ul> <li>Inflation Accounting &amp; Ethical Issue in Accounting.</li> </ul>	1 Session
		of 3 Hours
10	Case Studies and Presentations	2 Sessions
		of 3 Hours
		Each

### **Reference text:**

- 1. Financial Accounting: Text & Case: Deardon & Bhattacharya
- 2. Financial Accounting for Managers T.P.Ghosh
- 3. Financial Accounting Reporting & Analysis Stice & Diamond
- 4. Financial Accounting: R.Narayanaswamy
- 5. Full Text of Indian Accounting standard Taxman Publication
- 6. Financial Accounting for Management Paresh Shah Oxford Publications
- 7. Financial Accounting Bhushan Kumar Goyal & H.N Tiwari International Book House Ltd
- 8. Accounting & Financial Analysis Dr Santosh Singhal International Book House Ltd
- 9. Financial Accounting Libby McGraw Hill Publications
- 10. Financial Accounting Mukherjee & Hanif Financial Accounting

# Operations Management 100 Marks (15 Sessions of 3 Hours Each) Sem I

SL.No	Particulars	Sessions
1	Introduction	1 Session of 3
	Operations Strategy	Hours
	Competitive Advantage	
	Time Based Competition	
2	<ul> <li>Product Decision and Analysis</li> </ul>	1 Session of 3
	Product Development	Hours
3	Process Selection	1 Session of 3
	<ul> <li>Process Design</li> </ul>	Hours
	<ul> <li>Process Analysis</li> </ul>	
4	Facility Location	2 Sessions of
	Facility Layout	3 Hours
5	Capacity Planning	1 Session of 3
	Capacity Decisions	Hours
	Waiting Lines	
6	Aggregate Planning	1 Session of 3
		Hours
7	Basics of MRP / ERP	1 Session of 3
		Hours
8	<ul> <li>Basics of Scheduling</li> </ul>	1 Session of 3
		Hours
9	<ul> <li>Basics of Project Management</li> </ul>	1 Session of 3
		Hours
10	<ul> <li>Basics of Work Study, Job Design and Work</li> </ul>	1 Session of 3
	Measurement	Hours
11	Basics of Quality Control, Statistical Quality Control	1 Session of 3
	And Total Quality Management	Hours
12	<ul> <li>Basics of Environmental Management</li> </ul>	1 Session of 3
	<ul> <li>Basics of ISO 14000 / 9000</li> </ul>	Hours
	Basics of Value Engineering & Analysis	
13	<ul> <li>Case Studies and Presentations</li> </ul>	2 Sessions of
		3 Hours Each

### Reference text

- 1. Production & Operations Management -S. N. Chary
- 2. Production & Operations Management -James. B. Dilworth
- 3. Modern Production Management -By E. S. BUFFA
- 4. Production and Operations Management -By Norman Gaither
- 5. Theory and problem in Production and operations Management -By S. N. Chary
- 6. Production and operation Management By Chunawalla Patel
- 7. Production & operation Management Kanishka Bedi Oxford
- 8. Production & operation Management R.C. Manocha
- 9. Production & operation Management Muhlemann
- 10. Production & Operations Management Kanishka Bedi Oxford Publications

# Marketing Management 100 Marks (15 Sessions of 3 Hours Each) Sem I

SL.No	Particulars	Sessions
1	Understanding the Basics:	1 Session of 3
	Concept of Need, Want and Demand	Hours
	Concept of Product and Brand	
	Business Environment in India	
2	<ul> <li>Introduction to Marketing concept</li> </ul>	1 Session of 3
	<ul> <li>Evolution of marketing &amp; Customer orientation</li> </ul>	Hours
3	<ul> <li>Marketing Environment and Evaluation of Market</li> </ul>	1 Session of 3
	opportunities	Hours
4	Market research & Marketing Information Systems and	1 Session of 3
	Demand forecasting and Market potential analysis	Hours
5	Consumer buying process & Organizational buying	1 Session of 3
	behavior	Hours
6	Pillars of Marketing - Market segmentation, Target	2 Sessions of 3
	marketing Positioning & Differentiation	<b>Hours Each</b>
7	Marketing Mix and Product decisions – Product Life	1 Session of 3
	cycle	Hours
8	<u> </u>	1 Session of 3
O	New Product development process	Hours
9		1 Session of 3
	<ul> <li>Distribution decisions – Logistics &amp; Channel decisions</li> </ul>	Hours
10	Durantina desirina Tutanastad Madatina	1 Session of 3
10	Promotion decisions – Integrated Marketing	Hours
	communications concept, communication tools	
11	<ul> <li>Personal selling &amp; Sales management</li> </ul>	1 Session of 3
		Hours
12	<ul> <li>Pricing decisions</li> </ul>	1 Session of 3
		Hours
13	<ul> <li>Case Studies and Presentations</li> </ul>	2 Sessions of 3
		<b>Hours Each</b>

### **Reference Text**

- 1. Marketing Management Kotler, Keller, Koshy & Jha 14th edition,
- 2. Basic Marketing, 13th edition, Perrault and McCarthy
- 3. Marketing management Indian context Dr.Rajan Saxena
- 4. Marketing Management Ramaswamy & Namkumari
- 5. R. L. Varshuey & S.L.Gupta: Marketing Management An Indian Perspective (Sultan Chand)
- 6. Adrich Palmer: Introduction to Marketing (Oxford)
- 7. Marketing Asian Edition Paul Baines, Chris Fill, Kelly Page and Piyush K. Sinha –

# **Oxford Publications**

- 8. Marketing Management Tejashree Patankar International Book House Ltd
- 9. Marketing Management Rajendra P Maheshwari & Lokesh Jindal International Book House Ltd
- 10. Marketing Management Peter McGraw Hill Publications

# Managerial Economics 100 Marks (15 Sessions of 3 Hours Each) Sem I

SL.No	Particulars	Sessions
1	The Meaning, Scope & Methods of Managerial Economics	1 Session of 3 Hours
2	Economics Concepts relevant to Business	2 Sessions
	Demand & Supply	of 3 Hours Each
	<ul> <li>Production, Distribution, Consumption &amp; Consumption Function</li> </ul>	
	Cost, Price, Competition, Monopoly, Profit,	
	Optimisation, Margin & Average, Elasticity, Macro & Micro Analysis.	
3	<ul> <li>Demand Analysis &amp; Business Forecasting</li> </ul>	2 Sessions
	Market Structures, Factors Influencing Demand	of 3 Hours
	Elasticities & Demand Levels	Each
	Demand Analysis for various Products & Situations	
	Determinants of Demands for Durable & Non-durable Goods Long Run & Short Run Demand	
	Autonomous Demand Industry and Firm Demand.	
4	Cost & Production Analysis	2 Sessions
	Cost Concepts, Short Term and Long Term	of 3 Hours
	Cost Output Relationship	Each
	Cost of Multiple Products Economies of Scale	
	Production Functions	
	Cost & Profit Forecasting	
	Breakeven Analysis.	1.0
5	Market Analysis	1 Session
	Competition, Kinds of Competitive Situations,  Oliganaly and Managely.	of 3 Hours
	Oligopoly and Monopoly,  Massuring Concentration of Economic Power	
6	<ul> <li>Measuring Concentration of Economic Power.</li> <li>Pricing Decisions Policies &amp; practices</li> </ul>	2 Sessions
0	<ul> <li>Pricing Decisions Policies &amp; practices</li> <li>Pricing &amp; Output Decisions under Perfect &amp; Imperfect</li> </ul>	of 3 Hours
	Competition	Each
	Oligopoly & Monopoly, Pricing Methods	
	Product-line Pricing	
	Specific Pricing Problem	
	Price Dissemination	
	Price Forecasting.	

7	Profit Management	1 Session
	<ul> <li>Role of Profit in the Economy</li> </ul>	of 3 Hours
	<ul> <li>Nature &amp; Measurement of Profit, Profit Policies</li> </ul>	
	<ul> <li>Policies on Profit Maximisation</li> </ul>	
	Profits & Control	
	<ul> <li>Profit Planning &amp; Control.</li> </ul>	
8	Capital Budgeting	1 Session
	Demand for Capital	of 3 Hours
	Supply of Capital	
	Capital Rationing	
	Cost of Capital	
	<ul> <li>Appraising of Profitability of a Project</li> </ul>	
	Risk & Uncertainty	
	<ul> <li>Economics &amp; probability Analysis.</li> </ul>	
9	Macro Economics and Business	1 Session
	Business Cycle & Business Policies	of 3 Hours
	Economic Indication	
	<ul> <li>Forecasting for Business</li> </ul>	
	Input-Output Analysis.	
10	Case Studies and Presentations	2 Sessions
		of 3 Hours
		Each

# **Reference Text**

- 1. Managerial Economics Joel Dean
- 2. Managerial Economics: Concepts & Cases Mote, Paul & Gupta.
- 3. Fundamentals of Managerial Economics James Pappas & Mark Hershey.
- 4. Managerial Economics Milton Spencer & Louis Siegleman.
- 5. Economics Samuelson
- 6. Managerial Economics Suma Damodaran Oxford Publications
- 7. Principles of Economics D.D Chaturvedi & Anand Mittal International Book House Ltd
- 8. Managerial Economics D.D Chaturvedi & S.L Gupta International Book House Ltd
- 9. Economics for Business John Sloman, Mark Sutcliffe Pearson Publications
- 10. Principles of Economics Frank McGraw Hill Publications
- 11. Managerial Economics & Organisational Structure Brickley McGraw Hill Publications

# **Business Statistics 100 Marks** (15 Sessions of 3 Hours Each) Sem I

SL.No	Particulars	Sessions
1	Basic Statistical Concepts	1 Session of 3
	<ul> <li>Summarisation of Data</li> </ul>	Hours
	<ul> <li>Frequency Distribution</li> </ul>	
	<ul> <li>Measures of Central Tendency</li> </ul>	
	<ul> <li>Measures of Dispersion</li> </ul>	
	<ul> <li>Relative Dispersion, Skewness</li> </ul>	
2	Elementary Probability Theory	2 Sessions of
	Relative Frequency Approach	3 Hours Each
	Axiomatic Approach	
	Subjective Probability	
	Marginal & Conditional Probability	
	<ul> <li>Independence/Dependence of Events</li> </ul>	
	Bayes' Theorem	
	Chebyseheff's Lemma	
3	Elementary Statistical Distributions	1 Session of 3
	Binomial, Poisson, Hypergeometric	Hours
	Negative Exponential, Normal, Uniform	
4	Sampling distributions	2 Sessions of
	For Mean, Proportion, Variance	3 Hours Each
	From Random Samples	
	• Standard Normal (3); Student's; Chi-Sqare	
	And Variance ratio (F) Distribution	
5	Statistical Estimation	1 Session of 3
	Point & Interval estimation	<b>Hours Each</b>
	Confidence Interval for Mean, Proportion & Variance	

6	<ul> <li>Test of Hypothesis</li> <li>Tests for specified values of Mean,</li> <li>Proportion &amp; Standard Deviation</li> <li>Testing equality of two Means,</li> <li>Proportion &amp; Standard Deviation</li> <li>Test of goodness - of fit</li> </ul>	2 Sessions of 3 Hours Each
7	<ul> <li>Simple Correlation &amp; Regression/Multiple Correlation</li> <li>&amp; Regression</li> <li>Spearman's rank Correlation</li> </ul>	2 Sessions of 3 Hours Each
8	<ul> <li>Analysis of Variance</li> <li>One-way &amp; Two-way Classification (for Equal Class)</li> </ul>	1 Session of 3 Hours
9	Elements of Integration & Differentiation	1 Session of 3 Hours
10	Elements of Determinants	1 Session of 3 Hours
11	Elements of Matrix algebra	1 Session of 3 Hours

# **Reference Text**

- 1. Statistics for Management Richard L Levin
- 2. Statistics a fresh approach D.H.Sanders
- 3. Statistics concepts & applications H.C.Schefler
- 4. Practical Business Statistics Andrew F. Siegel
- 5. Statistics for Business with Computer applications Edward Minieka & Z.D.Kurzeja
- 6. Basic Statistics for Business & Economics Mason, Marehas
- 7. An Introduction to statistical methods C. B. Gupta & Vyay Gupta (Vikas)
- 8. R.S. Bhardway: Business Statistics(Excel Books)
- 9. Sharma: Business Statistics (Pearson)
- 10. Beri: Statistics for Management (TMH)
- 11. Business Statistics Dr S.K Khandelwal International Book House Ltd
- 12. Business Statistics An Applied Orientation P.K Vishwanathan Pearson Publications

# MMS SEMESTER – II (Core Papers All Specialisations)

# Cost & Management Accounting 100 Marks (15 Sessions of 3 Hours Each) Sem II

SL.No	Particulars	Sessions
1	Introduction	1 Session of 3 Hours
	Accounting for Management, Role of Cost in decision making,	110015
	Comparison of Management Accounting and Cost Accounting,	
	types of cost, cost concepts, Elements of cost - Materials,	
	Labour and overheads and their Allocation and Apportionment,	
	preparation of Cost Sheet, Methods of Costing	
2	<ul> <li>Preparation of cost sheet</li> </ul>	2 Sessions of 3
		Hours Each
3	<ul> <li>Methods of costing – with special reference to job</li> </ul>	2 Sessions of 3
	costing, process costing, services costing	Hours Each
4	• Distinction & relationship among Financial Accounting,	1 Session of
	Cost accounting & Management Accounting	3Hours
5	Marginal Costing	3 Sessions of 3
		Hours Each
	Marginal Costing versus Absorption Costing, Cost-Volume-	
	Profit Analysis and P/V Ratio Analysis and their implications,	
	Concept and uses of Contribution & Breakeven Point and their	
	analysis for various types of decision-making like single	
	product pricing, multi product pricing, replacement, sales etc.  Differential Costing and Incremental Costing: Concept, uses	
	and applications, Methods of calculation of these costs and their	
	role in management decision making like sales, replacement,	
	buying.	
6	Budgeting	2 Sessions of 3
	Concept of Budget, Budgeting and Budgetary Control, Types of	Hours Each
	Budget, Static and Flexible Budgeting, Preparation of Cash	
	Budget, Sales Budget, Production Budget, Materials Budget,	
	Capital Expenditure Budget and Master Budget, Advantages	
	and Limitations of Budgetary Control. Standard Costing:	
	Concept of standard costs, establishing various cost standards,	
	calculation of Material Variance, Labour Variance, and	
	Overhead Variance, and its applications and implications.	
7	Responsibility Accounting and Transfer Pricing	2 Sessions of 3
	Concept and various approaches to Responsibility Accounting,	Hours Each
	concept of investment center, cost center, profit center and	
	responsibility center and its managerial implications, Transfer	
	Pricing: concept, types & importance. Neo Concepts for	
	Decision Making: Activity Based Costing, Cost Management, Value Chain Analysis, Target Costing & Life Cycle Costing:	
	concept, strategies and applications of each.	
8	Case Studies and Presentations	2 Sessions of 3
3	- Case Studies and I resentations	Hours Each

# **Reference Text:**

- 1. Management Accounting for profit control Keller & Ferrara
- 2. Cost Accounting for Managerial Emphasis Horngreen
- 3. T. P. Ghosh: Financial Accounting for managers(Taxmann).
- 4.Management Accounting Paresh Shah Oxford Publications
- 5.Cost Accounting Dr N.K Gupta & Rajiv Goel International Book House Ltd
- 6.Cost Accounting A Managerial Emphasis Charles T Horngren Pearson Publications
- 7. Management Accounting Debarshi Bhattacharya Pearson Publications

# Financial Management 100 marks (15 Sessions of 3 Hours Each) Sem II

SL.No	Particulars	Sessions
1	Objective of Financial Management	2 Sessions
		of 3 Hours
	Financial Performance Appraisal using Ratio Analysis, Funds	Each
2	Flow Analysis & Cash Flow Analysis Sources of Finance - Short Term/Long Term, Domestic /	2 Sessions
2	Foreign, Equity/Borrowings/Mixed etc.	of 3 Hours
	Totelgii, Equity/Borrowings/Wirked etc.	Each
	Cost of Capital & Capital - Structure Planning, Capital	Buch
	Budgeting & Investment Decision Analysis (using Time	
	Value	
3	➤ Working Capital Management - Estimation &	2 Sessions
	Financing, Inventory Management, Receivable	of 3 Hours
	Management, Cash Management	Each
	Divided Policy / Bonus - Theory & Practice	
4	Investment (Project) identification, feasibility analysis with	2 Sessions
	sensitivities, constraints and long term cash flow projection	of 3 Hours
		Each
	Financing Options - structuring & evaluation off-shore/on-	
	shore Instruments, multiple option bonds, risk analysis,	
	financial engineering, leasing, hire purchase, foreign direct investment, private placement, issue of convertible bonds etc.	
5	Financial Benchmarking concept of shareholder value	3 Sessions
3	maximization, interest rate structuring, bond valuations	of 3 Hours
	maximization, interest rate structuring, cond variations	Each
	Banking - consortium banking for working capital	Zuen
	management, credit appraisal by banks, periodic reporting,	
	enhancement of credit limits, bank guarantees, trade finance,	
	receivable financing, documentary credit, routing of	
	documents through banks, correspondent banking, sales and	
	realisation with foreign country clients, process of invoicing,	
	reail products, high value capital equipment, periodic	
	invoicing for large value infrastructure projects, Escrow	
6	accounts  Valuation of majorts and investment annorthwities	2 Consisses
6	➤ Valuation of projects and investment opportunities -	2 Sessions of 3 Hours
	<ul><li>due diligence procedures</li><li>Credit Rating of Countries/ State / Investment &amp;</li></ul>	Each
	Instruments	Lacii
	<ul><li>Joint Venture formulations - FIPS / RBI</li></ul>	
	<ul><li>Infrastructure financing</li></ul>	
	➤ Issues & considerations, financial feasibility, pricing &	
	earning model	
7	Case Studies and Presentations	2 Sessions
		of 3 Hours
		Each

# **Reference Text:**

- 1. Financial Management Brigham
- 2. Financial Management Khan & Jain
- 3. Financial Management Prasanna Chandra
- 4. Financial Management Maheshwari
- 5. Financial Management S.C.Pandey
- 6. Van Horne & Wachowiz: Fundamentals of Financial Management (Prentice Hall India)
- 7. Sharan: Fundamentals of Financial Management (Pearson)
- 8. Financial Management Rajiv Srivastava & Anil Misra Oxford Publications
- 9. Financial Management Chandra Hariharan Iyer International Book House Ltd
- 10.Fundamentals of Financial Management Sheeba Kapil Pearson Publications
- 11. Strategic Financial Management Prasanna Chandra

# Operations Research 100 Marks (15 Sessions of 3 Hours Each) Sem II

SL.No	Partic	culars	Sessions
1	*	Introduction to OR: Concepts, Genesis, Application	2 Sessions of 3
		Potential to Diverse Problems in Business & Industry,	<b>Hours Each</b>
		Scope and Limitations.	
		•	
	*	Assignment Problem (AP) –	
		Concepts Formulation of Model	
		Concepts, Formulation of Model Hungarian Method of Solution –	
		Maximisation / Minimisation –	
		Balanced / Unbalanced –	
		Prohibited Assignments - Problems.	
2		Transportation Problem (TP):-	2 Sessions of 3
2	*	Transportation Froblem (TF):-	Hours Each
	<i>∠</i>	Concepts, Formulation of Model - Solution Procedures	Hours Each
		for IFS and Optimality Check	
	>	Balanced / Unbalanced	
		Maximization / Minimization	
		Case of Degeneracy	
		Prohibited Routing Problems	
		Post-Optimal Sensitivity Analysis.	
3		Linear Programming (LP):-	2 Sessions of 3
			<b>Hours Each</b>
	>	Concepts, Formulation of Models	
		Diverse Problems – Graphical Explanation of Solution -	
		Maximisation / Minimisation –	
	*	Simplex Algorithm –	
		Use of Slack /Surplus / Artificial Variables –	
		Big M Method/Two-Phase Method –	
		Interpretation of the Optimal Tableau –	
	<b>&gt;</b>	(Unique Optimum, Multiple Optimum, Unboundedness,	
4		Infeasibility & Redundancy Problems.)	10
4	**	Linear Programming (LP):-	1 Session of 3
		Duality Principle - Primal /Dual Inter-relation	Hours
		Post-Optimal Sensitivity Analysis for changes in b-	
		vector, c-vector, Addition/Deletion of	
		Variables/Constraints	
	<i>∠</i>	Dual Simplex Method - Problems Limitations of LP vis-	
		a-vis - Non-linear Programming Problems.	
	>	Brief introduction to Non-LP models and associated	
		problems.	
	1	k	I.

5	*	Network Analysis	2 Sessions of 3
		M. 10	<b>Hours Each</b>
	<b>&gt;</b>	Minimal Spanning Tree Problem - Shortest Route	
		Problem	
		1	
		Solution Algorithm as Applied to Problem	
	>	Project Planning & Control by use of CPM/PERT	
		Concepts. Definitions of Project	
	>	Jobs, Events - Arrow Diagrams - Time Analysis and	
		Derivation of the Critical Path –	
	>	Concepts of Floats (total, free, interfering, independent)	
		- Crashing of a CPM Network - Probability Assessment	
		in PERT Network.	
6	*	Queuing (Waiting-line) Models	1 Session of 3
	,	Quoung (Wanning man) mount	Hours
	>	Concepts - Types of Queuing Systems (use of 6	110415
		Character Code) - Queues in Series and Parallel –	
		Character Code, Quedes in Series and Faranci	
		Problems based on the results of following models	
		(M/M/1) Single Channel Queue with Poisson Arrival	
		Rate, and Negative Exponential Service Time, With and	
		<u> </u>	
		Without Limitations of Queue Size (M/G/1)	
	>	Single Channel with Poisson Arrival Rate, and General	
		Service Time, PK-Formulae.	
7	**	Inventory Models	1 Session of 3
/	•	inventory wioders	Hours
		Types of Inventory Situations	110015
		· ·	
		Fixed Quantity/Fixed Review Period  Costs Involved Deterministic Probability Models	
		Costs Involved - Deterministic Probability Models -	
		Economic-Order-Quantity (EOQ) and	
	<b>&gt;</b>	EBQ for Finite Production Rate - Sensitivity Analysis of	
	_	EOQ-EOQ Under Price Break -	
		Determination of Safety Stock and Reorder Levels -	
0		Static Inventory Model - (Insurance Spares).	10 10
8	*	Digital Simulation –	1 Session of 3
			Hours
	>	Concepts - Areas of Application - Random Digits and	
		Methods of Generating Probability Distributions	
	>	Application to Problems in Queueing, Inventory, New	
	>	Product, Profitability, Maintenance etc.	

9	Replacement and Maintenance Models:-	1 Session of 3 Hours
	Replacement of Items Subject to Deterioration and	
	Items Subject Random Total Failure	
	Group vs Individual Replacement Policies.	
10	❖ Game Theory - Concepts - 2 − person	1 Session of 3
		Hours
	➤ N-person games - Zero - sum and Non-zero-sum games	
	Solution Procedures to 2-person zero sum games	
	Saddle point Mixed Strategy	
	➤ Sub-games Method for m x 2 or 2 x n games - Graphical	
	Methods	
11	Equivalence of Game Theory and Linear Programming Models	1 Session of 3 Hours
	<ul> <li>Solution of 3x3 Games by LP Simplex including Duality</li> </ul>	
	<ul> <li>Application for Maximising / Minimising Players'</li> <li>Strategy.</li> </ul>	

**Note:** The teaching of the above subject is to be integrated with the most widely available software.

### **Reference Text**

- 1. Operation Research Taha
- 2. Quantitative Techniques in Management N.D. Vohra
- 3. Quantitative Techniques in Management J.K.Sharma
- 4. Operations Research, Methods & Problems Sasieni M. & others
- 5. Principles of Operations Research N.M. Wagher
- 6. Operation Research V.K.Kapoor
- 7. C. R. Kothari: Introduction to Operations Research (Vikas)
- 8. Gupta & Khanna: Quantitative Techniques for decision making(Prentice Hall India)
- 9. Introduction to Operations Research Gillett McGraw Hill Publications
- 10. Introduction to Management Science Hillier McGraw Hill Publications

# **Human Resources Management 100 Marks (15 Sessions of 3 Hours Each) Sem II**

SL.No	Particulars	Sessions
1	A 11 D	1.0 . 0.2
1	<ul> <li>Human Resource Management –</li> </ul>	1 Session of 3 Hours
	➤ Its Scope, Relationship with other Social Sciences -	Hours
	> Approaches to Human Resource Management / Inter-	
	Disciplinary Approach	
2	<ul> <li>Organization of Personnel Functions –</li> </ul>	1 Session of
		3Hours
	Personnel Department, Its Organization, Policies,	
	Responsibilities and Place in the Organization.	
3	Manpower Planning	2 Sessions of 3
	Job Analysis	Hours
	Job Description	
	<ul><li>Scientific Recruitment and</li></ul>	
	Selection Methods.	
4	Motivating Employees –	2 Sessions of 3 Hours
	Motivational Strategies	
	Incentives Schemes	
	Job-enrichment, Empowerment - Job-Satisfaction	
	Morale	
	Personnel Turnover.	
5	<ul> <li>Performance Appraisal Systems</li> </ul>	2 Sessions of 3
		<b>Hours Each</b>
	MBO Approach	
	Performance Counselling	
	Career Planning.	
6	❖ Training & Development –	1 Session of 3
		Hours
	<ul><li>Identification of Training Needs</li></ul>	
	Training Methods	
	Management Development Programmes.	

7	❖ Organisation Development –	1 Session of 3 Hours
	Organisation Structures	
	➤ Re-engineering, Multi-Skilling	
	➤ BPR.	
8	Management of Organizational Change.	1 Session of 3 Hours
9	<ul> <li>HRD Strategies for Long Term Planning &amp; Growth.</li> <li>Productivity and Human Resource Management</li> </ul>	2 Sessions of 3 Hours Each
10	❖ Case Studies and Presentations	2 Sessions of 3 Hours Each

# **Reference Text**

- 1. Human Resource Management P.Subba Rao
- 2. Personnel Management C.B. Mammoria
- 3. Dessler: Human Resource Management(Prentice Hall India)
- 4. Personnel/Human Resource Management: DeCenzo & Robbins (Prentice Hall India)
- 5. D. K. Bhattacharya: Human Resource Management (Excel)
- 6. VSP Rao Human Resource Management(Excel)
- 7. Gomez: Managing Human Resource (Prentice Hall India)
- 8. Human Resource Management Dr P Jyothi and Dr D.N Venkatesh Oxford Publications

### **Legal Aspects of Business & Taxation 100 Marks (15 Sessions of 3 Hours Each) Sem II**

SL.No	Particulars	Sessions
1	Basic Concepts of Law (Definition of Law, Classification, Writs U/Article 226 & 32), Jurisdiction of Courts (Civil & Criminal prevailing within Mumbai) – Basics of Evidence (Oral, documentary, burden of proof, Examination – in – Chief, Cross Examination, re – examination) – Principles of Natural Justice (Audi Alterem Partem, Rule Against Bias, Speaking Order)	1 Session of 3 Hours
2	Indian Contract Act 1872 – Principles of Contract, sections – 2 – 30, 56, quasi – contracts, damages s/73 – 74. Special contracts (Indemnity, Guarantee, bailment, pledge, agency)	2 Sessions of 3 Hours Each
3	Indian Companies Act 2013 – Salient Features of the New Act	3 Sessions of 3 Hours Each
4	Competition Act – 2002 – Definition & S/3. S/4 and S/5	1 Session of 3Hours
5	Negotiable Instruments Act 1881, Concept of N.I (Promissory Note, Bill of Exchange & Cheque), Negotiation & dishonor of cheque U/S 138	1 Session of 3 Hours Each
6	Income Tax Act 1961 – Income, Residence, Heads of Income	2 Sessions of 3 Hours Each
7	Central Excise Act 1944, Principles of Liability for payment of Excise duty/CENVAT	1 Session of 3 Hours Each
8	Service Tax – General Review of Service Tax Liability	1 Session of 3 Hours Each
9	Central Sales Tax and Maharashtra VAT Act	1 Session of 3 Hours Each
10	Case Studies and Presentations	2 Sessions of 3 Hours Each

#### **Reference Text:**

Bare Acts

Legal Aspects of Business – David Albquerque (Oxford University Press)

Business Law – N.D.Kapoor

Business Law – Bulchandani

Company Law – Avtar Singh

Income Tax – Dr. Singhania

Indirect Taxes – V.S.Datey

S. S. Gulshan: Mercantile Law (Excel Books)

A. K. Majumdar & G.K. Kapoor: Students guide to Company Law(Taxmann)

S. K. Tuteja: Business Law for Managers (Sultan Chand)

## Business Research Methods 100 Marks (15 Sessions of 3 Hours Each) Sem II

SL.No	Particulars	Sessions
1	Relevance & Scope of Research in Management and steps	1 Session of 3
	involved in the Research Process	Hours
2	Identification of Research Problem and Defining MR problems	1 Session of 3
		Hours
3	Research Design	1 Session of 3
		Hours
4	Data – Collection Methodology	2 Sessions of 3
	Primary Data – Collection Methods	<b>Hours Each</b>
	Measurement Techniques	
	Characteristics of Measurement Techniques – Reliability,	
	Validity etc.	
	Secondary Data Collection Methods	
	Library Research	
	References	
	Bibliography, Abstracts, etc.	
5	Primary and Secondary data sources	2 Sessions of 3
	Data collection instruments including in-depth interviews,	Hours
	projective techniques and focus groups	
6	Data management plan – Sampling & measurement	1 Session of 3
		Hours
7	Data analysis – Tabulation, SPSS applications data base, testing	1 Session of 3
	for association	Hours
8	Analysis Techniques	3 Sessions of 3
	Qualitative & Quantitative Analysis Techniques	<b>Hours Each</b>
	Techniques of Testing Hypothesis – Chi-square, T-test	
	Correlation & Regression Analysis	
	Analysis of Variance, etc. – Making Choice of an Appropriate	
	Analysis Technique.	40
9	Research Report Writing and computer Aided Research	1 Session of 3
	Methodology – use of SPSS packages	Hours
10	Case Studies and Presentations	2 Sessions of 3
		Hours Each

#### **Reference Text**

- 1. Business Research Methods Cooper Schindler
- 2. Research Methodology Methods & Techniques C.R.Kothari
- 3. D. K. Bhattacharya: Research Methodology (Excel)
- 4. P. C. Tripathy: A text book of Research Methodology in Social Science(Sultan Chand)
- 5. Saunder: Research Methods for business students (Pearson)
- 6. Marketing Research Hair, Bush, Ortinau (2nd edition Tata McGraw Hill)
- 7. Marketing Research Text & Cases (Wrenn, Stevens, Loudon Jaico publication)
- 8. Marketing Research Essentials McDaniels & Gates (3rd edition SW College publications)
- 9. Marketing Research Aaker, Kumar, Day (7<sup>th</sup> edition John Wiley & Sons)
- 10. Business Research Methods Alan Bryman & Emma Bell Oxford Publications
- 11. Business Research Methods Naval Bajpai Pearson Publications
- 12. Research Methodology S.L Gupta & Hitesh Gupta International Book House Ltd

### MMS SEMESTER – II EDUCATION MANAGEMENT ELECTIVES

### Education as a system 100 marks (15 Sessions of 3 Hours Each) Sem II Elective

SL.No	Particulars	Sessions
1	Education as a System: an overview	1 Session
		of 3 Hours
2	Higher Education as a sub system: social relevance and the	2 Sessions
	need for diversification, growth and Development, problems	of 3 Hours
	and perspective, future of higher education, quality and	Each
	Education.	
3	The New Education Policy / Plan of action: implication for	1 Session
	higher education	of 3 Hours
4	Non-formal education: methods and techniques, functional	1 Session
	literacy	of 3 Hours
5	Adult education	1 Session
		of 3 Hours
6	Policy development and implementation.	1 Session
		of 3 Hours
7	Educational legislation	1 Session
		of 3 Hours
8	Educational reform policy and analysis	1 Session
		of 3 Hours
9	National Perspective plan for women: women's Education,	2 Sessions
	Special needs.	of 3 Hours
		Each
10	Role, functions, structure, organization and governance of	2 Sessions
	Educational Institutions	of 3 Hours
		Each
11	Case Studies and Presentations	2 Sessions
		of 3 Hours
		Each

- 1. National Policy on Education : Sharma R C, Mangal Deep Publication, 2002
- 2. Education Policy in India: Aggrawal J. C. Shipra Publication, First Published, 1992
- 3. Philosophical approach to Education : Shivavarudrappa G : Himalaya Publication

# **Technologies for Learning 100 marks** (15 Sessions of 3 Hours Each) Sem II Elective

SL.No	Particulars	Sessions
1	Information Management: role of management information system, information needs of management, conventional information system, information system in educational institutions	1 Session of 3 Hours
2	Information Technology: introduction to computer, use of computers in administration, teaching and research, computerized management of information systems.	2 Sessions of 3 Hours Each
3	Education technology as a field of knowledge, its history, alternative models and approaches.	1 Session of 3 Hours
4	Models of learning & teaching & impact of use of education technology	1 Session of 3 Hours
5	The changing role of the educator in information-rich and technology-rich environments	1 Session of 3 Hours
6	Implications of education technology for the curriculum & society in general	1 Session of 3 Hours
7	Bicultural, ethical and equity issues in education technology	1 Session of 3 Hours
8	Evaluation of educational software.	1 Session of 3 Hours
9	The evaluation & application of new & emerging learning technologies	2 Sessions of 3 Hours Each
10	Developing strategies for the effective management of education technologies	2 Sessions of 3 Hours Each
11	Case Studies and Presentations	2 Sessions of 3 Hours Each

- 1. Information Management : Neil M. Duffy & Michael Assad, Oxford University Press, 1980
- 2,Essential of Management Information Systems : Laudon K. C. & Laudon J. P., Practice Hall, 1995
- 3) Adaptive Technologies for Learning & Work Environments: Joseph J. Lazzaro .
- 4) Essential of Management Information Systems : Laudon K. C. & Laudon J. P., Practice Hall, 1995
- 5).Database systems: Design, Implementation And Management, By Peter Rob and Carlos Coronel, Course technology Ptr, 2006
- 6) Management Information System for the Information Age By Stephen Haag, Maeve Cummings, Amy Phillips, Irwin Professional Pub, 2005
- 7) Information Systems Management In Practice, Barbara McNurlin, Ralph H. Sprague, Ralph Sprague, Ralph H. Sprague. Prentice Hall, 2005

## Historical Issues and Educational Policy 100 marks (15 Sessions of 3 Hours Each) Sem II Elective

SL.No	Particulars	Sessions
1	Historical and political development of policy and the	2 Sessions
	interplay with socio-cultural and political factors	of 3 Hours
2	Testing and Evaluation: Historical and Contemporary	2 Sessions
	Constructions of educational policy and strategies.	of 3 Hours
		Each
3	Theories of financial management	1 Session
		of 3 Hours
4	Strategic management theory and practice, concepts of	2 Sessions
	curriculum mix, differentiation and analysis methods	of 3 Hours
5	Planning models, methodologies, construction and review	1 Session
	processes	of 3 Hours
6	Theories of quality control, assurance and management and	1 Session
	their application in educational settings	of 3 Hours
7	Notions of quality and effectiveness, quality and	1 Session
	accountability, and quality standards and systems in	of 3 Hours
	educational improvement	
8	Theories and concepts of relationship marketing	1 Session
		of 3 Hours
9	Growth and Diversity in Schools and Students	2 Sessions
		of 3 Hours
		Each
10	Case Studies and Presentations	2 Sessions
		of 3 Hours
		Each

#### References

- 1. Shipps, Dorothy. (2006). School Reform, Corporate Style: Chicago, 1880-2000. Lawrence,
- KS: University Press of Kansas.
- 2. Historical perspectives and contemporary challenges. Altbach, Philip G. & Umakoshi,

Toru. (Eds). (2004). Baltimore, MD: Johns Hopkins University Press. Educational Policy Borrowing

3. Historical and Philosophical Foundations of Education: Selected Readings by

Gerald L. Gutek

- 4. Fifty major thinkers on Education: From Confucious to Dewey. Palmer, J., Ed. (2001) NewYork: Routledge.
- 5. Strategic management in public and nonprofit organizations in managing public concerns in an era of limits, Koteen J. (1997)2nd ed.). Praeger

# **Curriculum Management and Planned Change 100 marks (15 Sessions of 3 Hours Each) Sem II Elective**

### **Curriculum Management**

SL.No	Particulars	Sessions
1	History and patterns of curriculum development and review.	1 Session
	Curriculum Development: Aims, Goals, Objectives	of 3 Hours
2	Foundations of the Curriculum: Philosophical and	1 Session
	Psychological Perspectives of curriculum design	of 3 Hours
3	Curriculum and assessment theories and models.	1 Session
		of 3 Hours
4	Curriculum planning & designing for formal / informal	1 Session
	education	of 3 Hours
5	Need for review and revision of curriculum	1 Session
		of 3 Hours
6	Process of curriculum changes	1 Session
		of 3 Hours
7	Strategies for teaching /learning	1 Session
		of 3 Hours
8	Issues of diversity and equity in curriculum management	1 Session
		of 3 Hours
9	Curriculum Organization: Curriculum Mapping & Alignment	1 Session
	and Curriculum Implementation	of 3 Hours
10	Curriculum Accountability and Evaluation	1 Session
	·	of 3 Hours

### **Planned Change**

SL.No	Particulars	Sessions
1	Concept of planned change: need, nature of planned change -	1 Session
	Models of planned change: handling resistance to change.	of 3 Hours
2	Implementing change: Techniques of planned change – Such	1 Session
	as force field analysis, Problem Solving Techniques	of 3 Hours
3	Case Studies and Presentations	2 Sessions
		of 3 Hours

- Systems Approach to Teacher Training and Curriculum Development: Razik Taher,
   Paris, 1972
- 2. Curriculum Construction: Kalsa & Singh R.R., 1987
- 3. Managing for Change: Education: Open University, Milton Keynes, 1984
- 4. Managing Organizational Change: A practitioner's guide, Elliott-kemp, Pavic Publication, U.K.
- 5. Oliva, P. (2005). Developing the curriculum (6th ed.). New York: Addison Wesley Longman.
- 6. Brady, M. (1989). What's worth teaching? Selecting, organizing, and integrating knowledge. New York: State University of New York Press.
- 7. Costa, A. L. (Ed.). (1990). developing minds: A resource book for teaching thinking. Alexandria, VA: Association for Supervision and Curriculum Development.

# MMS SEMESTER – III EDUCATION MANAGEMENT MAJORS

### Emerging Issues related to Education Management University Assessment 100 marks (15 Sessions of 3 Hours Each) Sem III Major

SL.No	Particulars	Sessions
1	Ethical and spiritual issues in education management	2 Sessions
		of 3 Hours
2	Comparison of Indian education system with the other	2 Sessions
	countries' educational system (like Japan, U.S.A., U.K.)	of 3 Hours
		Each
3	Privatization of educational institutions (its importance and	1 Session
	problems)	of 3 Hours
4	Linkage with advance and professional courses	1 Session
		of 3 Hours
5	Roll of UGC, AICTE, AIMS in technical and non – technical	1 Session
	education system	of 3 Hours
6	Agencies of control in educational system – internal and	1 Session
	external.	of 3 Hours
7	Organizational levels of education : pre primary, primary,	1 Session
	secondary, higher education, its growth and development,	of 3 Hours
	problems and challenges, social relevance	
8	Roll of CBSE, ICSE, and SSC in secondary and higher	1 Session
	secondary school.	of 3 Hours
9	Policy development and implementation	1 Session
		of 3 Hours
10	Educational Legislation, policy analysis	1 Session
		of 3 Hours
11	Educational reform.	1 Session
		of 3 Hours
12	Case Studies and Presentations	2 Sessions
		of 3 Hours
		Each

- 1) Higher Education in India, "Emerging Issues Related to Access, Inclusive and Quality, By Sukhadeo Thorat, Chairman, UGC, New Delhi, Nehru Memorial Lecture.
- 2) Emerging Issues in Education: Policy Implications for the School, By James E. Bruno, Rand Corporation, Published 1972, Lexington Books.
- 3) Business and Management Education in Transitioning and Developing Countries. A handbook by Joh R. McIntye llan Alon.
- 4) Mighty Visions by Prin Dr M.S Kurhade
- 5) In search of a touch stone by Prin Dr M.S Kurhade
- 6) Reflections of a Wakeful Mind by Prin Dr M.S Kurhade

# **Quantitative Models in Education Management 100 marks** (15 Sessions of 3 Hours Each) Sem III Major

SL.No	Particulars	Sessions
1	Principles of individual differences- Quantitative	2 Sessions
	approaches to measurement of individual differences	of 3 Hours
2	Characteristics of scientific measurement techniques	2 Sessions
		of 3 Hours
		Each
3	Reliability, validity and standardization.	1 Session
		of 3 Hours
4	Test construction- procedures and scaling techniques	1 Session
		of 3 Hours
5	Administration and Usage of objective test for: measuring	1 Session
	aptitude, attitude, Intelligence, social skills and creativity	of 3 Hours
6	Quantitative assessment: motivation and moral	1 Session
		of 3 Hours
7	Quantitative techniques for personal assessment: Factor	1 Session
	analysis, analysis of variance, regression.	of 3 Hours
8	Approaches to objectivity in Personal Interview	1 Session
	Assessment	of 3 Hours
9	Setting scoring patterns: Using Tests	1 Session
		of 3 Hours
10	Scoring in final evaluation: Weighted Sores	1 Session
		of 3 Hours
11	Human Resource Audit	1 Session
		of 3 Hours
12	Case Studies and Presentations	2 Sessions
		of 3 Hours
		Each

#### **References:**

- 1. Essentials of Psychological Testing; Susana Urbina
- 2. Handbook of Psychological Assessment; Gary Groth-Marnat
- 3. Foundations of Psychological Testing: A Practical Approach; Sandra A. McIntire

&Leslie A. Miller Second Edition

4. Psychological Testing; David Bartram & and Patricia Lindley

### Regulatory Bodies in Education 100 marks (15 Sessions of 3 Hours Each) Sem III Major

SL.No	Particulars	Sessions
1	UGC	2 Sessions
		of 3 Hours
		Each
2	AICTE	2 Sessions
		of 3 Hours
		Each
3	University	3 Sessions
		of 3 Hours
		Each
4	Deemed University	2 Sessions
		of 3 Hours
		Each
5	Autonomous Institutions	2 Sessions
		of 3 Hours
		Each
6	Ministry of HRD	2 Sessions
		of 3 Hours
		Each
7	Case Studies and Presentations	2 Sessions
		of 3 Hours
		Each

### **Reference Texts**

Bare Acts

UGC Pay Commission Regulation – Dr Snehal Donde Lambart Academic Publications

# Marketing in Education 100 marks (15 Sessions of 3 Hours Each) Sem III Major

SL.No	Particulars	Sessions
1	Introduction to marketing concept: its relevance in India,	1 Session
	marketing structures and systems	of 3 Hours
2	Environmental Scanning and marketing opportunity analysis	1 Session
		of 3 Hours
3	Marketing information system : marketing research, marketing	1 Session
	planning	of 3 Hours
4	Promotion decision : communication process; promotion	2 Sessions
	strategies with reference to consumer and industrial product in	of 3 Hours
	relation to education	Each
5	Performance and control: marketing audit	1 Session
		of 3 Hours
6	Notion of quality and effectiveness, quality and accountability,	2 Sessions
	quality standards and systems in educational improvement.	of 3 Hours
		Each
7	Theories and concepts of relationship marketing	1 Session
		of 3 Hours
8	Marketing of education services	1 Session
		of 3 Hours
9	Role of marketing research in decision-making.	1 Session
		of 3 Hours
10	Analyze the marketing system, study the characteristics of	2 Sessions
	consumer behavior, and define market segmentation and target	of 3 Hours
	markets in context of external and internal customer	Each
11	Case Studies and Presentations	2 Sessions
		of 3 Hours
		Each

- 1- Marketing Essentials: Glencoe2002/McGraw Hill
- 2- Marketing Management By Philip Kotler and Gary Armstrong.
- 3- Principals of Marketing By Philip Kotler and Gary Armstrong.
- 4- Essential Guide to Marketing Planning, Marian Burk Wood, 2000

# MMS SEMESTER – III EDUCATION MANAGEMENT ELECTIVES

## Organisational Theories, Structure and Design in Education 100 marks (15 Sessions of 3 Hours Each) Sem III Elective

SL.No	Particulars	Sessions
1	Theories and principles of team and organizational structure	1 Session
	and effectiveness in educational management	of 3 Hours
2	Theories of collaborative decision-making	1 Session
		of 3 Hours
3	Theories of educational change and organizational culture	1 Session
		of 3 Hours
4	Organization structure and their impacts	1 Session
		of 3 Hours
5	Assessing the existing organization (educational institutions) –	1 Session
	structures and its effectiveness	of 3 Hours
6	Determinants of structure	1 Session
		of 3 Hours
7	Structure: technology, environment	1 Session
		of 3 Hours
8	People relationship	1 Session
		of 3 Hours
9	Understanding of organization structure and design	1 Session
		of 3 Hours
10	Organization theories and their critical evaluation	2 Sessions
		of 3 Hours
		Each
11	Power and authority	1 Session
		of 3 Hours
12	Designing of organizational in changing environment	1 Session
		of 3 Hours
13	Case Studies and Presentations	2 Sessions
		of 3 Hours
		Each

- 1. Classics of Organization Theory; Jay Shafritz  $\mid$  J. Steven Ott  $\mid$  Yong Suk Jang 6th edition
- 2. Theories of Public Organization; Robert B. Denhardt ,4th edition
- 3. Organization Theory: Modern, Symbolic, and Postmodern Perspectives Mary Jo Hatch
- 4. Organization Theory and Design; Richard L. Daft

### Organisational Development 100 marks (15 Sessions of 3 Hours Each) Sem III Elective

SL.No	Particulars	Sessions
1	History and theories of organizational development	1 Session of 3 Hours
2	Organizational diagnosis; Methodology to assess the stated existing organization	1 Session of 3 Hours
3	Study of Organizational Climate	1 Session of 3 Hours
4	The study of Organizational culture	1 Session of 3 Hours
5	Impact of globalization on organizational development	1 Session of 3 Hours
6	Organizational Trasformation	1 Session of 3 Hours
7	The role of sensitivity training, Virtual Reality or other Training Simulations	2 Sessions of 3 Hours Each
8	Transactional Ananlysis and Grid training in organizational development	1 Session of 3 Hours
9	Understanding of organizational effectiveness and its assessment	1 Session of 3 Hours
10	Alternative to downsizing; Career Development Intervention	2 Sessions of 3 Hours Each
11	Organizational Development in health care, schools, and public sector	1 Session of 3 Hours
12	Case Studies and Presentations	2 Sessions of 3 Hours Each

- 1. Organizational development: Behavioral science interventions for organizational Improvement; Bell, Cecil H., Jr., & French, Wendell L. (1999). Upper Saddle River, NJ: PrenticeHall.
- 2. Essentials of Organization Development & Change; Cummings & Worley (2000) South-Western College Publishing.
- 3. Cases in Organization Development; Robert T. Golembiewski Glenn H. Varney 1st Edition
- 4. Organizational Consulting: A Gestalt Approach; Nevis, Edwin C. (1998) Cambridge, MA: GIC Press

### Leadership in Education 100 marks (15 Sessions of 3 Hours Each) Sem III Elective

SL.No	Particulars	Sessions
1	Theories of leadership and management in organizations	1 Session
		of 3 Hours
2	Theories of leadership and management in educational	1 Session
	organizations	of 3 Hours
3	Theories of leadership and management styles including	1 Session
	emotional intelligence	of 3 Hours
4	Leading and managing educational change and improvement	1 Session
		of 3 Hours
5	Leadership for the learning community	1 Session
		of 3 Hours
6	Developing leadership and management skills and insights	1 Session
		of 3 Hours
7	Values, vision and moral purpose in educational leadership	2 Sessions
		of 3 Hours
		Each
8	Theories and models of educational leadership (including	2 Sessions
	curriculum, professional, academic, instructional and student	of 3 Hours
	centered leadership)	Each
9	Theories of reflective practice and self-development	1 Session
		of 3 Hours
10	Issues of diversity in educational organizations, including	2 Sessions
	issues related to biculturalism, gender and multiculturalism	of 3 Hours
		Each
11	Case Studies and Presentations	2 Sessions
		of 3 Hours
		Each

- 1.Democratic Leadership in Education: Leading Teachers, Leading Schools Series; Phil Woods
- 2.Ethical Leadership and Decision Making in Education: Applying Theoretical Perspectives to Complex Dilemmas; Joan Poliner Shapiro , Jacqueline A. Stefkovich , Joan Poliner Shapiro , Jacqueline A. Stefk
- 3.Strategic Leadership: Integrating Strategy and Leadership in Colleges and Universities; Richard L. Morrill
- 4. Leadership for Social Justice: Making Revolutions in Education; Maricela Oliva
- 5.Organizational Behavior in Education: Adaptive Leadership and School Reform; Robert G. Owens , Thomas Valesky
- 6.Leadership in Education: Organizational Theory for the Practitioner; Russ Marion

### **Human Resource Development in Education 100 marks** (15 Sessions of 3 Hours Each) Sem III Elective

SL.No	Particulars	Sessions
1	Introduction to Human Resource Development	1 Session
		of 3 Hours
2	HRD and Its Influences on Human Behavior	1 Session
		of 3 Hours
3	Assessment of Human Resource Need	1 Session
		of 3 Hours
4	Designing an effective Human Resource Program	1 Session
		of 3 Hours
5	Evaluating Human Resource Program	1 Session
		of 3 Hours
6	Skills and technical learning	1 Session
		of 3 Hours
7	Performance management and coaching	1 Session
		of 3 Hours
8	Employees counseling services	1 Session
		of 3 Hours
9	Career Management and development	1 Session
		of 3 Hours
10	Management Development	1 Session
		of 3 Hours
11	Organizational development and change	1 Session
		of 3 Hours
12	Human Resource Planning; Role analysis and basis for HRD	1 Session
		of 3 Hours
13	HR Audit	1 Session
		of 3 Hours
14	Case Studies and Presentations	2 Sessions
		of 3 Hours
		Each

- 1. Human Resource Development: Gilley, J.W. & Eggland, S.A. (1989).
- 2. Principles of Human Resource Development. Reading, MA: Addison-Wesley Publishing Co.
- 3. Human Resource Development : Learning and Traing for Individual and Organization, edited by John P. Wilson.
- 4. Human Resource Development: Desimore, Randy L; John M. Werner, & Davir M. Harries
- 5. Essentials of HRM; Shaun Tyson
- 6. HR Audit; Bandyopadhyay.
- 7. HR audit ;T.V.S. Rao

# Summer Internship Project (All Specialisations) 100 Marks

### MMS SEMESTER – IV (Core Papers All Specialisations)

### Management Control Systems University Assessment 100 marks (15 Sessions of 3 Hours Each) Sem IV Core

SL.No	Particulars	Sessions
		• • •
1	Financial goal setting	3 Sessions
	- Analysis of Incremental ROI	of 3 Hours
	- Sensitivity Analysis -	
	Developing financial goals along organizational hierarchy	
	- Concept and technique of Responsibility Budgeting	
	- Analytical framework for Developing Responsibility Budgets	
	- Integrating Responsibility Budgets Integrating Responsibility	
	Budgeting with MBO System.	
2	Organizational growth:	2 Sessions
	-Responsibility centers and profit centers	of 3 Hours
	-Identification and creation of profit centers, profit centers as a	
	control system	
	- Decentralization and profit centers.	
3	Mechanics of determining profit objectives of profit centers	3 Sessions
	- problems and perspectives of transfer pricing	of 3 Hours
	- Linear - programming technique for determining divisional	
	goals in a multidivisional company	
	- Problems of growth and corporate control.	
4	Control in special sectors :	3 Sessions
	Scrap Control	of 3 Hours
	- Control of R & D – Project Control	
	- Administrative Cost Control	
	- Audit - Efficiency Audit - Internal Audit	
	-Government Cost Audit	
	- Management Audit.	
	Financial Reporting to Management	
	Under conditions of price level change.	
	Objective and methodology.	
5	Measurement of Assets Employed	2 Sessions
		of 3 Hours
	- Application of MCS in Public Sector, Service	
	Organization & Proprietary Organizations.	
6	Case Studies and Presentations	2 Sessions
		of 3 Hours

### **Reference Text**

- · Anthony & Govindrajan Management Control Systems (TATA McGraw Hill)
- · Maciarirllo & Kirby Management Control Systems (Prentice Hall India)
- · Management Control Systems N. Ghosh (Prentice Hall India)

### Creativity & Innovation Management 100 marks (15 Sessions of 3 Hours Each) Sem IV Core

SL.No	Particulars	Sessions
1	Introduction to Creativity and Innovation  Nature of Creativity: Person, Process, Product and Environment	2 Sessions of 3 Hours Each
	Nature of Innovation: Making the Idea a Reality	
2	Need for Creativity and Innovation in Organizations Role of Creativity and Innovation in the Organisation Dynamics that underlie Creative Thinking	3 Sessions of 3 Hours Each
3	Creative insight: Why do good ideas come to us and when they do?  Idea evaluation: What to do with generated ideas?  Creativity in Teams	2 Sessions of 3 Hours Each
4	Developing and Contributing to a Creative-Innovation Team  Managing for Creativity and Innovation  Tools and Techniques in Creativity	2 Sessions of 3 Hours Each
5	Evolving a Culture of Creativity and Innovation in Organizations Creativity in the Workplace Creativity and Change Leadership	2 Sessions of 3 Hours Each
6	Researching/Assessing Creativity Global Perspectives on Creativity	2 Sessions of 3 Hours Each
7	Case Studies and Presentations	2 Sessions of 3 Hours Each

### **Reference Text**

Innovation Management – Allan Afuah – Oxford Publications Managing & Shaping Innovation – Steve Conway & Fred Steward – Oxford Publications

### MMS SEMESTER – IV EDUCATION MANAGEMENT MAJORS

### **Educational Psychology & Student Management 100 marks** (15 Sessions of 3 Hours Each) Sem IV Major

SL.No	Particulars	Sessions
1	Introduction to Human Resource Development	1 Session
		of 3 Hours
2	HRD and Its Influences on Human Behavior	1 Session
		of 3 Hours
3	Assessment of Human Resource Need	1 Session
		of 3 Hours
4	Designing an effective Human Resource Program	1 Session
		of 3 Hours
5	Evaluating Human Resource Program	1 Session
		of 3 Hours
6	Skills and technical learning	1 Session
		of 3 Hours
7	Performance management and coaching	1 Session
		of 3 Hours
8	Employees counseling services	1 Session
		of 3 Hours
9	Career Management and development	1 Session
		of 3 Hours
10	Management Development	1 Session
		of 3 Hours
11	Organizational development and change	1 Session
		of 3 Hours
12	Human Resource Planning; Role analysis and basis for HRD	1 Session
		of 3 Hours
13	HR Audit	1 Session
		of 3 Hours
14	Case Studies and Presentations	2 Sessions
		of 3 Hours
		Each

### **Reference Books:**

- 1) Skinner, Charles E. Educational Psychology

- 2) Hunt, M.P. Psychological Foundations of Education.
  3) Whittakar Introduction to Psychology.
  4) Safaya, R.N, Shukla, C.S and Bhatia, B.D. Modern Educational Psychology

# Teaching – Learning Method & Pedagogy 100 marks (15 Sessions of 3 Hours Each) Sem IV Major

SL.No	Particulars	Sessions
1	Teaching and learning process	2 Sessions
	Teaching- meaning / concept ,nature	of 3 Hours
	Teaching as arts and science	
	Criteria of good teaching	
	Relation between teaching and learning,	
	Factors affecting teaching learning process.	
	Principles of teaching	
	Maxims of teaching,	
	Fundamentals of teaching	
	Taxonomy of Educational Objectives : Cognitive, Affective	
	and Psychomotor	
2	Teaching Methods	2 Sessions
	Significance of Methods of teaching	of 3 Hours
	Characteristics of good method of teaching	
	Lecture, demonstration, problem solving and programme	
	instruction	
	Function of teacher as facilitator, as a counselor, as a	
	researcher	
3	Teaching Devices	2 Sessions
	Narration, Explanation, Illustration and Questioning	of 3 Hours
	Drill and Review as Fixing Devices	
4	Levels and strategies of Teaching	2 Sessions
	Teaching Levels — strategies and models	of 3 Hours
	Teaching strategies- Meaning, nature, Types- autocratic and	
	democratic strategies	
5	Teaching effectiveness	2 Sessions
	Meaning and Characteristics of teaching effectiveness	of 3 Hours
	Classroom Management—Meaning and Strategies	
6	Teaching Models-	3 Sessions
	Teaching Models- Meaning, functions and types	of 3 Hours
	Model of teaching	
	— Inquiry Training Model	
	— Concept Attainment Model (CAM)	
	— Value Analysis Model (VAM)	
	Feasibility of Models of Teaching in Classroom.	
7	Case Studies and Presentations	2 Sessions
		of 3 Hours

#### **Reference Books:**

- 1) Passi, B.K. Becoming Better Teacher, Micro Teaching Approach, Ahmedabad, Sahitya Mudranalaya
- 2) Singh, Amarjit Classroom management, New Delhi, Kanishka Publishers.
- 3) Siddiqui, M.H. Models of Teaching, New Delhi, APH Publishing Corporation.
- 4) Krishnamacharyulu, V Classroom Dynamics, Hyderabad, Neel Kamal Publications Pvt. Ltd.
- 5) Khan, Sharif and Akbar, Rashid School Teaching, New Delhi, APH Publishing Corporation.
- 6) Joshi, A Models of Teaching, Agra, H.P. Bhargava Book House.
- 7) Joyce, Bruce and Weil, Marsha Models of Teaching, New Delhi Prentice Hall of India.

### MMS SEMESTER – IV EDUCATION MANAGEMENT ELECTIVES

# Continuing Education & Distance Education 100 marks (15 Sessions of 3 Hours Each) Sem IV Elective

1		
1	Continuing Education	2 Sessions
	Continuing Education	of 3 Hours
	Continuing Education- its meaning and scope	of 5 Hours
	Different aspects of continuing Education –	
	Fundamental Education, Adult Education, Social	
	Education and Extension Education – their meaning and	
	nature.	
	Agencies of Continuing Education.	
	Role of University in adult/continuing education.	
	Significance / importance of Continuing Education	
2	Continuing Education – Methodologies	2 Sessions
	<ul> <li>Different methods of Continuing Education</li> </ul>	of 3 Hours
	Role of Mass Media in Continuing Education	
	Strategies and devices of Continuing Education.	
	Methods of Teaching Adults.	
3	Adult Education	2 Sessions
	Development of Adult Education in India	of 3 Hours
	<ul><li>Kinds of adult education programme in India</li></ul>	
	<ul><li>Functional Literacy programme—Role of National</li></ul>	
	Literacy Mission (NLM)	
	➤ Total Literacy Programme / Campaign	
	➤ Planning adult education programme in India for rural	
	women	
	Problems of Adult Education in post independent India	
	and their solutions	
4	Distance Education and its Development	2 Sessions
•	<ul> <li>Distance Education-meaning, Characteristics and</li> </ul>	of 3 Hours
	teaching –learning components	0101100115
	<ul> <li>Distinction Education open learning and distance</li> </ul>	
	education.	
	<ul> <li>Need and importance of distance education</li> </ul>	
	<ul> <li>Structures of IGNOU's distance learning programmes</li> </ul>	
	Forwth of distance education Distance teaching-	
	learning system in India	
	Distance education and the goals of equality of	
	opportunity  Marits and demonits of distance advection	
5	Merits and demerits of distance education  Instructional Strategies in Distance Education	2 Sessions
J	Instructional Strategies in Distance Education  Different forms of instructional materials in Distance	
		of 3 Hours
	Education  Non-print modic, Podic and Television	
	Non print media- Radio and Television  Information and Communication Technology (ICT) and	
	➤ Information and Communication Technology (ICT) and	
	their application in Distance Education	

6	<ul> <li>Distance Mode of Learning</li> <li>➤ The content, methodology of design of student support services in distance education and their management.</li> <li>➤ Distance Education and rural development</li> <li>➤ Role of distance education in teacher training programme</li> <li>➤ Role of distance Education in the promotion of women education.</li> </ul>	3 Sessions of 3 Hours
7	Case Studies and Presentations	2 Sessions of 3 Hours

#### **Reference Books:**

- 1) Styler, W.E. Adult Education in India, London Oxford University Press.
- 2) Rogers, Alam Teaching Adults, Sterling Publishers Pvt. Ltd.
- 3) Thakur, Devendra Adult Education and Mass Literacy, New Delhi, Deep and Deep Publications.
- 4) Sharma, Madhulika Distance Education, Concepts and Principles, New Delhi, Kanishka Publishers.
- 5) Pramji, S Distance Education, New Delhi, Sterling Publishers Pvt. Ltd.
- 6) Ansari, N.A Adult Education in India, New Delhi, S. Chand and Company Ltd.
- 7) Saiyadin, M.S. Challenges in Adult Educations, New Delhi, Macmillian India Ltd.
- 8) Mohanty, S.B. Life Long and Adult Education, New Delhi, Ashish Publishing House.
- 9) Goswami, D Literacy and Development, Guwahati, DVS Publishers.

# **Guidance & Counselling 100 marks** (15 Sessions of 3 Hours Each) Sem IV Elective

SL.No	Particulars	Sessions
1	Concept of Guidance	2 Sessions
	Guidance – Meaning, nature and scope	of 3 Hours
	Need and importance of guidance in education	
	Types of guidance	
	Role of the teacher in guidance	
2	<b>Educational Guidance</b>	2 Sessions
	Educational Guidance Meaning purpose and functions	of 3 Hours
	Guidance in Elementary School	
	Guidance in Secondary School	
3	Vocational Guidance	2 Sessions
	Vocational Guidance Meaning purpose and functions	of 3 Hours
	Relationship between Educational Guidance and Vocational	
	Guidance	
	Career and occupational information	
4	Organization of Guidance Programme	2 Sessions
	Principles of organization	of 3 Hours
	Group guidance	
	Individual inventory	
	Information orientation service	
	Placement services and	
_	Follow up services	• • •
5	Counselling	2 Sessions
	Counselling –Meaning, nature and scope	of 3 Hours
	Needs and Importance	
	Different types	
	Steps and Techniques	
	Qualities of a good Counsellor	200
6	Guidance and Counselling	3 Sessions
	Relationship between guidance and counselling	of 3 Hours
	Problems of guidance and counselling	
	Ways to improve guidance and counselling	
7	Role of school counsellor in guidance programme.	200
7	Case Studies and Presentations	2 Sessions
		of 3 Hours

#### **Reference Books:**

- 1) Crow, L.D.I., Crow, A An Introduction to Guidance.
- 2) Bhatia, K.K. Principles of Guidance and Counselling, Kalyani Publishers, 2009.
- Agarwal, Rashmi Educational Vocational Guidance and Counselling; Principles,
   Techniques and Programmes, Shipra Publication, 2010.
- 4) Charles Kiruba & Jyothsna, N.G. Guidance and Counselling, Neelkamal, Publication Pvt. Ltd. First Edition, 2011
- 5) Madhukar, I Guidance and Counselling, New Delhi, Authors Press.
- 6) Mc. Daniel, H.B. Guidance in the Modern School. New York, Rinechart and Winston.
- 7) Traxler, A.E. and North, R.D. Techniques of Guidance, New York, Harper and R.W.
- 8) Gururani, G.D Guidance and Counselling, Educational, Vocational and Career Planning, New Delhi, Akansha Publishing House.

### **Education Management Information Systems 100 marks** (15 Sessions of 3 Hours Each) Sem IV Elective

SL.No	Particulars	Sessions
1	Introduction to information systems: concept and meaning.	2 Sessions of 3 Hours
2	Educational management information system in India	2 Sessions
	<ul> <li>Manual collection of information system: a case of MHRD.</li> </ul>	of 3 Hours
	All India school education survey: coverage and organization.	
	<ul><li>District information system for education (DISE).</li></ul>	
	Recent State-specific initiatives in the filed of school	
	information system in India; and	
	Household surveys being conducted by different	
	agencies.	
3	Data requirements for developing education plans.	2 Sessions
		of 3 Hours
4	Developing data capture formats for EMIS.	2 Sessions
		of 3 Hours
5	Project management information systems (PMIS).	1 Session
		of 3 Hours
6	Strengthening of EMIS and developing an integrated	2 Sessions
	information system.	of 3 Hours
7	Role of computers in MIS.	1 Session
		of 3 Hours
8	Group work on developing DCF and suggestive framework for	1 Session
	an EMIS.	of 3 Hours
9	Case Studies and Presentations	2 Sessions
		of 3 Hours

### **Suggested Readings**

- 1. Aggarwal, Yash (1997). Educational Management Information System: Planning Management and Monitoring Strategies for DPEP, NIEPA.
- 2. Ahituv, N (1990). *Principles of Information System Management*. Boulevard, Wm. C. Brown Publishers.
- 3. Davis, G.B. and M.H. Olson (1985). *Management Information Systems: Conceptual Foundations, Structure and Development*, New York, McGraw Hill.
- 4. Mehta, Arun C (2005). *Elementary Education in India: Analytical Report*, New Delhi, NUEPA & MHRD.
- 5. NIEPA (1998). User's Manual, District Information System for Education.

### Project Planning & Management in Education 100 marks (15 Sessions of 3 Hours Each) Sem IV Elective

SL.No	Particulars	Sessions
1	Evolution of education development projects	2 Sessions
		of 3 Hours
2	Methodology of project planning in education	2 Sessions
		of 3 Hours
3	Logical framework analysis	2 Sessions
		of 3 Hours
4	Planning for project implementation	2 Sessions
		of 3 Hours
5	Project appraisal	1 Session
		of 3 Hours
6	Monitoring and evaluation of educational projects	2 Sessions
		of 3 Hours
7	Project management information system under SSA	1 Session
		of 3 Hours
8	Microsoft Project-2002: An exposition	1 Session
		of 3 Hours
9	Case Studies and Presentations	2 Sessions
		of 3 Hours

### **Suggested Readings**

- 1. Berkun, Scott (2005). *Art of Project Management*. Cambridge, MA: O'Reilly Media. ISBN 0-596-00786-8.
- 2. Biswal, K (2003). Monitoring and Evaluation of Education Projects: Concepts, Approaches and Operational Designs. New Delhi: NUEPA, mimeo.
- 3. Brooks, Fred (1995). *The Mythical Man-Month*, 20th Anniversary Edition, Adison Wesley. ISBN 0-201-83595-9.
- 4. Chambers, F. and Forth, I (1995). A Recipe for Planning a Project: A Novice Manager's Guide to Small Project Design. *International Journal of Educational Development*, 15 (1): 61-70.
- 5. Heerkens, Gary (2001). *Project Management (The Briefcase Book Series)*. McGraw-Hill. ISBN 0-07-137952-5.
- 6. Kerzner, Harold (2003). Project Management: A Systems Approach to Planning,

- Scheduling and Controlling, 8th ed., Wiley. ISBN 0-471-22577-0.
- 7. Lewis, James (2002). *Fundamentals of Project Management*, 2nd ed., American Management Association. ISBN 0-8144-7132-3.
- 8. Magnen, Andre (1991). *Education Projects: Elaboration, Financing and Management*. Paris: UNESCO, International Institute for Educational Planning.
- 9. Meredith, Jack R. and Mantel, Samuel J (2002). *Project Management : A Managerial Approach*, 5th ed., Wiley. ISBN 0-471-07323-7.
- Pettee, Stephen R (2005). As-builts Problems and Proposed Solutions. Construction
   Management Association of America.
- 11. Project Management Institute (2003). A Guide to the Project Management Body of Knowledge, 3rd ed., Project Management Institute. ISBN 1-930699-45-X.
- 12. Stellman, Andrew and Greene, Jennifer (2005). *Applied Software Project Management*. Cambridge, MA: O'Reilly Media. ISBN 0-596-00948-8.
- 13. Thayer, Richard H. and Yourdon, Edward (2000). *Software Engineering Project Management*, 2nd ed., Wiley-IEEE Computer Society Press. ISBN 0-8186-8000-8.
- 14. Verzuh, Eric (2005). *The Fast Forward MBA in Project Management*, 2nd ed., Wiley. ISBN 0-471-69284-0 (pbk.).
- 15. Whitty, S. Jonathan (2005). A Memetic Paradigm of Project Management. *International Journal of Project Management*, 23 (8) 575-583.

# **Industry Oriented Dissertation Project 100 Marks**

#### Scheme of Assessments for Subjects of 100 Marks

- ❖ The Semester end Examination will be conducted for 60 Marks.
- ❖ Internal Assessments will be conducted for 40 Marks.

#### The allocation of 40 marks shall be on the following basis: -

- a) Periodical class tests held in the given semester (20 Marks)
- b) Presentations throughout the semester (10 Marks)
- c) Attendance and Active participation in routine class instructional deliveries (05 Marks)
- d) Overall Conduct as a responsible student, mannerism and articulation and exhibition of leadership qualities in organizing related academic activities. (05 Marks)

Note: A Student has to separately secure minimum 50% marks (i.e 20 out of 40) in the internal assessments and secure minimum 50% marks (i.e 30 out of 60) in the Semester End Examination in every subject to be declared as Pass.

#### **Question Paper Pattern for Semester End Examination (60 Marks)**

#### There will be Seven Questions in all.

Q1 would be compulsory and would carry 20 Marks

In addition to Q1, there would be six questions. Each question would carry 10 Marks. Each of these Six Questions will have three sub – questions and each sub – question would carry 05 Marks

Students have to attempt any four out of the remaining six Questions and within each question; students have to attempt any two out of three sub – questions.

In all, students have to attempt five questions i.e (Q1+Any Four of the remaining)

#### Q1 – 20 Marks (Compulsory)

#### **Attempt Any Four out of the Remaining Six Questions**

Q2 (a) (5 Marks) (b) (5 Marks) (c) (5 Marks) Any two from (a) or (b) or (c)	$(5x2) = 10$ Marks
Q3 (a) (5 Marks) (b) (5 Marks) (c) (5 Marks) Any two from (a) or (b) or (c)	$(5x2) = 10$ Marks
Q4 (a) (5 Marks) (b) (5 Marks) (c) (5 Marks) Any two from (a) or (b) or (c)	(5x2) = 10 Marks
Q5 (a) (5 Marks) (b) (5 Marks) (c) (5 Marks) Any two from (a) or (b) or (c)	(5x2) = 10 Marks
Q6 (a) (5 Marks) (b) (5 Marks) (c) (5 Marks) Any two from (a) or (b) or (c)	(5x2) = 10 Marks
Q7 (a) (5 Marks) (b) (5 Marks) (c) (5 Marks) Any two from (a) or (b) or (c)	$(5x2) = 10$ Marks

### **Credit Based Grading System for MMS Semester End Examinations**

#### **Credit Point:**

❖ A Credit Point denotes the quantum of effort required to be put in by a student, who takes up a course. In other words, it is an index of number of learning hours prescribed for a certain segment of learning.

#### **Learning Hours**

#### **Learning Hours for Subjects of 100 Marks (60+40)**

Learning Hours consist of Classroom teaching hours and other complementary learning activities indicated here below

- 1) Classroom teaching hours ((15 Sessions X 3 Hours = 45 Hours))
- 2) Other Complementary learning activities (30 Hours)

The learning activities consist of the following:

- ❖ Reading, Introspection, Thoughtful Reflection, Group Discussions, Lectures, Field Work, Workshops, Counseling Sessions, Watching Educational and Informative Videos, Assignments, Live Projects, Case Studies, Presentations, Preparation for Examinations, Participation in academic and extra − curricular activities, inculcation of industry specific skills and training & development sessions.
- ❖ The total learning hours would be thus equivalent to 45+30=75 Hours for subjects of 100 Marks

#### **Credit Point Computation**

➤ One credit is construed as equivalent to 30 learning hours.

#### **Credit completion and Credit accumulation:**

- ❖ Each module of an academic program has been assigned specific credit points defining successful completion of the course under study.
- Credit completion or Credit acquisition may be considered to take place after the learner has successfully cleared all the evaluation criteria with respect to a single course.
- ❖ A learner who successfully completes a 2.5 CP (Credit Point) course is treated to have collected or acquired 2.5 credits. His performance above the minimum prescribed level (viz. grades / marks obtained) has no bearing on the number of credits collected or acquired.
- ❖ A learner keeps on accumulating more credits as he completes additional courses.

#### Introduction of Grading System at the University of Mumbai

A well designed evaluation system that integrates the aforesaid parameters having due attention to their relative importance in the context of the given academic programme.

#### What is Grading?

- ❖ Grading, in the educational context is a method of reporting the result of a learner's performance subsequent to his evaluation. It involves a set of alphabets which are clearly defined and designated and uniformly understood by all the stake holders.
- ❖ A properly introduced grading system not only provides for a comparison of the learners' performance but it also indicates the quality of performance with respect to the amount of efforts put in and the amount of knowledge acquired at the end of the course by the learners.

#### **The Seven Point Grading System**

❖ A series of meetings of all the Deans & Controller of Examinations were held to discuss the system of grading to be adopted at the post graduate level. Mumbai University, subsequently in its Academic Council meeting and in its Management Council meeting resolved to adopt and implement the Seven (07) Point Grading System from the academic year 2012-13.

#### The Grade Point and the grade allocation shall be as per the Grade Table given below:

## Proposed Grades for Post Graduate courses

7 Point Scale for POST GRADUATE Courses

Range of Scores	Grade	Grade Point	CGPA range
75 & above	0	7	6.5 - 7
70 - 74.99	Α	6	5.5 - 6.49
65 - 69.99	В	5	4.5 - 5.49
60 - 64.99	С	4	3.5 - 4.49
55 - 59.99	D	3	2.5 - 3.49
50 - 54.99	E	2	2 - 2.49
< = 49.99	F (Fail)	1	< 2

Note: - Consider 1 Grade Point is equal to Zero for CG calculations in respect of failed learner/s in the concerned course/s.

## Conversion of Marks to Grades and Calculations of GPA (Grade Point Average)

- ❖ In the Credit and Grade Point System, the assessment of individual Courses in the concerned examinations will be only on the basis of marks obtained; however these marks shall be converted later into Grades by a mechanism wherein the overall performance of the Learners can be reflected by the overall evaluation in terms of Grades.
- ❖ Abbreviations used for gradation needs understanding of each and every parameter involved in grade computation and the evaluation mechanism. The abbreviations and formulas used are as follows:-

#### Abbreviations and Formula's Used:-

**G:** Grade

**GP:** Grade Points

C: Credits

**CP:** Credit Points

**CG:** Credits X Grades (Product of credits & Grades)

 $\sum$ CG: Sum of Product of Credits & Grades points

 $\Sigma$ C: Sum of Credits points

 $\mathbf{SGPA} = \sum \mathbf{CG}$ 

----

 $\sum \mathbf{C}$ 

**SGPA:** Semester Grade Point Average shall be calculated for individual semesters. (It is also designated as GPA)

**CGPA:** Cumulative Grade Point Average shall be calculated for the entire Programme by considering all the semesters taken together.

**Special Point to Note:** 

While calculating the CG the value of Grade Point 1 shall be considered as Zero (0) in case of learners who failed in the concerned course/s obtaining marks below 50.

After calculating the SGPA for an individual semester and the CGPA for entire programme, the value can be matched with the grade as given in the Grade Point table as per the Seven (07) Points Grading System and expressed as a single designated GRADE such as O, A, B, etc....

The SGPA of learners who have failed in one subject or more than one subjects shall not be calculated.

#### **Illustrations of the Calculations: -**

#### **Credit Points and Grading Calculations for MMS First Year First Semester**

#### 1 Credit = 30 Learning Hours

**Result: - Passing in All Courses with more than 50% Marks** 

Courses In Semesters	No of Learning Hours	Credits Per Course ( C )	Marks Obtained (%)	Grade	Grade Points (G)	∑CG =	SGPA = ΣCG/ΣC
Perspective Management	60	2.5	55	D	3	7.5	
Business Communication and Management Information Systems	60	2.5	60	С	4	10	
Organisational Behaviour	60	2.5	70	А	6	15	
Financial Accounting	60	2.5	80	0	7	17.5	85/20=4.25
Operations Management	60	2.5	50	E	2	5	
Marketing Management	60	2.5	55	D	3	7.5	
Managerial Economics	60	2.5	65	В	5	12.5	
Business Statistics	60	2.5	63	С	4	10	
Total							
	Credit Earned = 20						Grade C
Passes						85	0.000

#### **Credit Points and Grading Calculations for MMS First Year First Semester**

#### 1 Credit = 30 Learning Hours

Result: - Fails in One Course or More than One Courses with Less than 50% Marks

Courses In Semesters	No of Learning Hours	Credits Per Course ( C )	Marks Obtained (%)	Grade	Grade Points (G)	∑CG = CxG	SGPA = ΣCG/ΣC
Perspective Management	60	2.5	55	D	3	7.5	
Business Communication and Management Information Systems	60	2.5	60	С	4	10	
Organisational Behaviour	60	2.5	70	Α	6	15	
Financial Accounting	60	2.5	80	0	7	17.5	
Operations Management	60	2.5	45	F	1	0	
Marketing Management	60	2.5	55	D	3	7.5	
Managerial Economics	30	2.5	65	В	5	12.5	
Business Statistics	60	2.5	63	С	4	10	
	45.5						
Total							
Credit Earned = 18  Fails					=80 ∑CG	Grade F	

- **❖** Note: Consider 1 Grade Point is equal to Zero for CG calculations of failed learner/s in the concerned course/s.
- **❖** The student has been awarded 1 Grade Point, even though he has failed in the subject of Operations Management, however, 1 Grade Point is equal to Zero for CG calculations of failed learner/s in the concerned course/s.
- **❖** The SGPA has not been calculated as the student has failed.

#### **Credit Points and Grading Calculations for MMS First Year Second Semester**

#### 1 Credit = 30 Learning Hours

#### **Result: - Passing in All Courses with more than 50% Marks**

Courses In Semesters	No of Learning Hours	Credits Per Course ( C )	Marks Obtained (%)	Grade	Grade Points (G)	∑CG = CxG	SGPA = ∑CG/∑C
Cost & Management Accounting	60	2.5	55	D	3	7.5	
Financial Management	60	2.5	60	С	4	10	
Operations Research	60	2.5	70	А	6	15	
Human Resources Management	60	2.5	80	0	7	17.5	
Legal Aspects of Business & Taxation	60	2.5	50	E	2	5	85/20=4.25
Business Research Methods	60	2.5	55	D	3	7.5	
Specialisation Elective I	60	2.5	65	В	5	12.5	
Specialisation Elective II	60	2.5	63	С	4	10	_
Total	480	∑C=20					
Credit Earned = 20  Passes						∑CG = 85	Grade C

#### Credit Points and Grading Calculations for MMS First Year Second Semester

#### 1 Credit = 30 Learning Hours

Result: - Fails in One Course or More than One Courses with Less than 50% Marks

Courses In Semesters	No of Learning Hours	Credits Per Course ( C )	Marks Obtained (%)	Grade	Grade Points (G)	∑CG = CxG	SGPA = ΣCG/∑C
Cost & Management Accounting	60	2.5	55	D	3	7.5	
Financial Management	60	2.5	60	С	4	10	
Operations Research	60	2.5	70	А	6	15	
Human Resources Management	60	2.5	80	0	7	17.5	
Legal Aspects of Business & Taxation	60	2.5	45	F	1	0	
Business Research Methods	60	2.5	55	D	3	7.5	
Specialisation Elective I	30	2.5	65	В	5	12.5	
Specialisation Elective II	60	2.5	63	С	4	10	
Total	480	ΣC=20					
Credit Earned = 18					Σce	Grade F	
Fails					=80	Grade F	

- ❖ Note: Consider 1 Grade Point is equal to Zero for CG calculations of failed learner/s in the concerned course/s.
- ❖ The student has been awarded 1 Grade Point, even though he has failed in the subject of Legal Aspects of Business & Taxation, however, 1 Grade Point is equal to Zero for CG calculations of failed learner/s in the concerned course/s.
- **❖** The SGPA has not been calculated as the student has failed.