

Roll No.

Total No. of Questions: 8

Duration (hrs.): 3

Total No. of Printed Pages: 1

Maximum Marks: 60

Note: Answer any six questions. All questions carry equal marks.

1. As the HR Manager of XYZ Company, you realise that your company is facing problems in handling employees and keeping their morale up. Suggest an action plan to strengthen employee morale and loyalty through training and development initiatives.
2. How can organisations use technology to make their training and development programmes and processes more productive?
3. Elaborate on some of the 'Best Training and Development Practices' of any two corporate entities known to you.
4. "An organisation often needs coaching to help leaders realise their potentials". Do you agree? Justify.
5. "In a globalised environment it is a business necessity to manage and embrace diversity". How can training and development measures help companies achieve their objectives?
6. As an expert trainer how would you handle adult learners?
7. Discuss the significance of Management Development Programme in the progress of an organisation.
8. Write short notes on:
 - (a) Training Cost and Return on Investment.
 - (b) Designing Training Modules.