

MMS-III (HR)

IRLW 03

28.10.2009

Industrial Relations & Labour Welfare

Roll No.

Total No. of Questions: 6

Total No. of Printed Pages: 2

Duration (hrs) : 3 Hours

Maximum Marks : 60

Note : 1) All questions are compulsory

2) Illustrate your answers with appropriate cases, wherever necessary.

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- Q.1) Define the term 'Industrial Relations'. Elaborate the changing role of trade unions in India in the Globalization Era. (10)
- Q.2) What are the different types of Collective Bargaining. Do you think Collective Bargaining has proved to be effective method of resolution of industrial conflicts in India? Why? (10)
- Q.3) Briefly summarize different theories relating to trade union movement. (10)
- Q.4) Explain the concept of Voluntary Retirement Scheme (VRS) and examine the role of H.R Dept. in the implementation of VRS. (10)
- Q.5) What is 'Kaizen'? Examine the efficacy of 'Kaizen' as a tool for productivity improvement in Indian industry. (10)

OR

- Q.5) What do you understand by the term 'Social Welfare'? Examine the role played by the Government, Employers and Trade Unions in this regard. (10)

(2)

Q. 6) Write short notes on : (ANY THREE)

(10)

- A) Systems Approach to I.R
- B) Conciliation Officer
- C) Recognised Union
- D) Business process Re-engineering
- F) Principles of Natural Justice
- G) Workers Participation in Management