

MMS-III H R 28.10.2010

IRLW 03

Roll No. Introduction to Industrial Relation & Labour Welfare.

Total No. of Questions : 04

Total No. of Printed Pages : 2

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Duration (hrs) : 3

Maximum Marks : 30

SECTION - I

Note : 1) Answer any two questions from Question Nos. 1 to 3

2) All questions carry equal marks

3) Answer to Q.No.4 is compulsory

4) Section I & II to be solved on SEPARATE ANSWER BOOKS.

Q.1) Define the term 'Industrial Relations' and briefly summarise various approaches to Industrial Relations. (10)

Q.2) Explain briefly the role played by various 'Authorities' under I.D. Act, 1947 for resolution of industrial disputes. (10)

OR

Q.2) Define the term 'Grievance' and elaborate the concept of Model Grievance procedure followed in Indian industry. (10)

Q.3) "Corporate Social Responsibility is nothing but what the business enterprise owes to the society" – critically examine. (10)

OR

Q.3) Define 'Collective Bargaining' and list out its merits and list out its merits and demerits. (10)

Q.4) Write short Notes on : (Any Three) (10)

- A) Charge-sheet
- B) Model Grievance procedure
- C) Dunlops Approach on I.R
- D) Picketing
- E) Labour Court

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Section II

Q1) Answer the Following Questions (Any 2) (10m)

- A) Analyze the concept "Economic and Social Welfare". Also state the problems faced by labor in India.
- B) Justify: "Suggestions Schemes--- Excellent form of worker's participation in Management"
- C) Compare the Statutory and Voluntary Labor Welfare measures. Analyze the concept with respect to some company.

Q2) Answer in Brief (Any 2) (10m)

- i. Quality Circles.
- ii. Theories of Labor Welfare.
- iii. Role of Management in Labor Welfare.
- iv. Role of Trade union in Labor Welfare.

Q3) Attempt the following questions (Any 2) (10m)

- i. Voluntary Retirement Schemes--- Contemporary issue in Labor Welfare.
- ii. Labor in Total Quality Management.
- iii. Initiatives by Indian Government for upliftment of Labors.
- iv. Business Process Reengineering