MMS-IT Communications Skills.

CS 01

Roll No. Total No. of Printed Pages: 03
Total No. Of Questions: 05 Maximum Marks : 60
Duration (hours): 03 hours
Section, if any:
Notes
Note:
Q1. Complete the story using the right form of the verbs given in brackets. (10)
"I'm sure we (have) lots of fun," Jane said while I (unpack) my things. "If the weather (be) fine tomorrow we (go) on a trip to the Poconos."
When we (drive)along Interstate 95 the next day we noticed a red light in Jane's mother's car. "I think if we want to reach the Poconos, we (need) some help first", Jane's mother said.
"I (never read) the hand book, so I (not have) any idea what's wrong."
We left the expressway and soon saw the sign of a car repair garage. The mechanic quickly (check) the car and smiled. "Lady", he said, "I have seen this problem many times before. I'm sorry but a mechanic is not what you need. If you (not fill) up the tank you (get-never) to the Poconos."

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Q2. Write a report on any one of the following topics (10)								
Phone System Upgrade in your organization								
OR								
II. Ways to reduce office communication costs.								
Q3 Answer the following questions: (20) All questions carry equal marks.								
1. Has Computerisation given greater job satisfaction? Give your views.								
2. Hew can Horizontal Communication lead to better coordination?								
3. Mention any two communication barriers and suggest ways to overcome those barriers.								
4. What are the benefits of Information and Communication Technology?								
Q4.Do as directed: (10)								
1. He informed his programme to me. (rewrite the sentence correctly)								
2. He commits thefts for the sake his children.(preposition)								
3. The unskilled work was done by the labourers. (Change the voice and underline								
the verb.)								
4. We are late for the class, (add a question tag)								
5. He did it in such a way that he favoured neither side. (replace the words in italics by one word)								
6 "I wish I were a king's son!" cried a noor hoy as he sat on some straw "Why do								

thought how happy they must be to be allowed to see the queen and enter the beautiful palace." (write in reported speech)

7. Very few discoveries have proved as momentous as that of the fire. (change the degrees of comparison)

8.	Jesperson	is an	authority	_ grammar.	He has	a complete
authority		over	his followers	. (over, on)		

9. There is _____ growth of flowers in tropical countries. (luxurious/ luxuriant)

Q5.Read the passage and answer the questions in your own words. (10) All questions carry equal marks.

The brindle puppy wandered on a little further, coming to a crack in the ground which was lined with a few blades of grass and wild flowers. A trickle of water drew her attention and at this she lapped, after half choking herself before realising how to use her tongue, and then she curled up on a patch of grass which had dried in the sun and fell asleep.

It was there that Raju found her later that afternoon. He lived in a block of flats beyond the cottages and had wandered that way out of sheer curiosity and boredom. Too new to the district to have made any friends, time lay heavily on his hands that Sunday afternoon. He was thirteen, too young according to his sixteen-year-old brother to share his pursuits, lonely.

He found the crack in the ground along which the narrow, dirty stream trickled and because there was a little bit of grass and a few flowers, he thought there might be frogs or lizards or something. When he first saw the brindle puppy he thought she was dead, but then he saw the tiny flanks heave and picked her up, his heart jumping with excitement at his find.

The deserted place, her bedraggled condition, made him sure that she belonged to no one. He pushed her inside her anorak and turned for home, his instinct being to get away from the place as soon as possible, just in case someone came for her.

- 1. How can you tell that the puppy was very young?
- 2. What drew the attention of the little puppy? What did she do then?
- 3. Write what you know about Raju.
- 4. Use any two of the following words in meaningful sentences of your own: (a) curiosity (b) instinct (c) bedraggled
- 5. Describe how Raju's boring Sunday afternoon turned into the most exciting and a happy one for him.