

VPM's
DR VN BRIMS, Thane
Programme: MMS (2014-16)
Third Semester (Marketing) Examination October 2015

Subject	Marketing Research & Analytics		
Roll No.		Marks	60 Marks
Total No. of Questions	7	Duration	3 Hours
Total No. of printed pages	1	Date	31.10.2015

Note: Q1 is compulsory and solve any FOUR from the remaining SIX questions.

Q1) 20 Marks (Compulsory)

You have been assigned the task of measuring the brand loyalty at a Hypercity store. Design a suitable questionnaire to measure the same.

Attempt Any FOUR from the Remaining SIX Questions

Q2) Any two from (a) or (b) or (c) ————— (5x2) = 10 Marks

Write short notes on:

- a) Concept testing
- b) Copy Testing
- c) Likert Scales

Q3) Any two from (a) or (b) or (c) ————— (5x2) = 10 Marks

- a) What is a data warehouse?
- b) Explain the term Data Mining
- c) What is a heat map? How is it useful in data analysis?

Q4) Any two from (a) or (b) or (c) ————— (5x2) = 10 Marks

- a) Discuss the role of focus groups in attitudinal research.
- b) Describe the role of a moderator in a focus group.
- c) What is a campaign tracking research?

Q5) Any two from (a) or (b) or (c) ————— (5x2) = 10 Marks

- a) What is data visualization? How is it helpful in analysis?
- b) Draw graphical representations of $r = -1$; $r = 0$; $r = .45$; $r = 1$; $r = .8$
- c) What is cross tabulation? How is it helpful in data analysis?

Q6) Any two from (a) or (b) or (c) ————— (5x2) = 10 Marks

- a) Draw a right skewed and a left skewed distribution. Indicate the expected mean on the curve.
- b) What is the role of big data in modern-day data analytics?
- c) How would you choose the right sample for a focus group to analyze the effectiveness of a new print ad for Camlin stationery?

Q7) Any two from (a) or (b) or (c) ————— (5x2) = 10 Marks

- a) What do you mean by observatory based research? Explain with an example.
- b) What is stratified random sampling? Elucidate.
- c) How important is secondary research in today's context where Google is almost everywhere? List 3 Google tools which help you effectively utilize available data.