

**VPM's**  
**DR VN BRIMS, Thane**  
**Programme: PGDM (2014-16)**  
**Sixth Semester (Operations) Examination April 2016**

<b>Subject</b>	<b>Distribution Management</b>		
<b>Roll No.</b>		<b>Marks</b>	<b>60 Marks</b>
<b>Total No. of Questions</b>	<b>7</b>	<b>Duration</b>	<b>3 Hours</b>
<b>Total No. of printed pages</b>		<b>Date</b>	<b>22.04.2016</b>

**Note: Q1 is compulsory and solve any FOUR from the remaining SIX questions.**

**Q1) 20 Marks (Compulsory)**

**Case Study : Wegman's Distribution System**

(Please refer the case attached and answer the following questions.)

- a) What are the key contributors of the success of Wegman's Supermarket?
- b) What are the different methods used by Wegman's Supermarket for optimizing Distribution management?

**Attempt Any FOUR from the Remaining SIX Questions**

**Q2) Any two from (a) or (b) or (c) ————— (5x2) = 10 Marks**

- a) What are the different Physical distribution channel types ? Explain any one in detail.
- b) Role of Distribution in SCM
- c) What are the best practices in order picking?

**Q3) Any two from (a) or (b) or (c) ————— (5x2) = 10 Marks**

- a) Primary functions of DM
- b) What are the different strategy option you have in outsourcing a Channel ?
- c) What are the trade offs of Distribution operations

**Q4) Any two from (a) or (b) or (c) ————— (5x2) = 10 Marks**

- a) What are the value adding roles of Distributions operations
- b) Explain the importance of Logistics processes
- c) Factors affecting distribution facility ownership

**Q5) Any two from (a) or (b) or (c) ————— (5x2) = 10 Marks**

- a) What are key logistic processes?
- b) What are the different costs incurred in physical distribution?
- c) What are the seven components of customer service ?

**Q6) Any two from (a) or (b) or (c) ————— (5x2) = 10 Marks**

- a) Explain the importance of logistic and distribution
- b) What is physical distribution? Explain the objectives of Distribution management.
- c) What are the steps in order processing?

**Q7) Solve for 10 Marks**

Discuss the cost relationships by considering distribution costs, specifically as to how they vary with respect to the different depots