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## Preamble

${ }^{\circ}$ Chi square test is to be used when we have more than two samples to compare. Chi square tests enable us to test whether more than two population proportions can be considered equal.

- If we classify a population into several categories with respect to two attributes (e. g. age and job performance) we can then use a chi square test to determine if two attributes are independent of each other.


## Contingency tables

- The data collected is often tabulated putting the values in columns and rows. The table is described by a number of rows and columns.
- National Health Care Company samples its hospital employees' attitude toward job performance reviews (new quarterly reviews over present six monthly reviews).
- The data is collected from four different regions (northeast, southeast, central and west coast). This leads to a $2 * 4$ contingency table as shown in next slide.


## Sample response concerning review schedules



## Observed and expected frequencies

- Suppose we symbolise the true proportions of samples as $\mathrm{pN}, \mathrm{pS}$, pC and pW .
- Null hypothesis would be $\mathrm{H}_{0}: \mathrm{pN}=\mathrm{pS}=\mathrm{pC}=\mathrm{pW}$.
- Alternative hypothesis would be H1: They are not equal.
- If the null hypothesis is true we can estimate the proportion of the total workforce as $(68+75+57+79) /(100+120+90+110)=$ 0.664 .
- If 0.664 is the estimate of population proportion who prefer the present method then $(1-0.664)=0.336$ is the estimate of population proportion who would prefer the new method.


## Proportion of sampled employees in each region

## preferring two methods

|  | Northeast | Southeast | Central | West coast |
| :---: | :---: | :---: | :---: | :---: |
| Total Number sampled | 100 | 120 | 90 | 110 |
| Estimated proportion preferring present method | X 0.664 | X 0.664 | X 0.664 | X 0.664 |
| Number expected to prefer present method | 66 | 80 | 60 | 73 |
| Total Number sampled | 100 | 120 | 90 | 110 |
| Estimated proportionpreferringnewmethod | X 0.336 | X 0.336 | X 0.336 | X 0.336 |
| Number expected to prefer new method | 34 | 40 | 30 | 37 |

## Comparing Observed and Expected Frequencies



If the sets of observed and expected frequencies are nearly alike, we can reason intuitively that we will accept the null hypothesis.

## Calculation of Chi square



| $\mathrm{f}_{0}$ | $\mathrm{f}_{e}$ | $\mathrm{f}_{0-} \mathrm{f}_{\mathrm{e}}$ | $\left(f_{0-f} e\right)^{2}$ | $\left(f_{0-f e}\right)^{2 / f} e$ |
| :---: | :---: | :---: | :---: | :---: |
| 68 | 66 | 02 | 04 | 0.0606 |
| 75 | 80 | -05 | 25 | 0.3125 |
| 57 | 60 | -03 | 09 | 0.1500 |
| 79 | 73 | 06 | 36 | 0.4932 |
| 32 | 34 | -02 | 04 | 0.1176 |
| 45 | 40 | 05 | 25 | 0.6250 |
| 33 | 30 | 03 | 09 | 0.3000 |
| 31 | 37 | -06 | 36 | 0.9730 |

$x^{2}=\Sigma\left(f_{0}-f_{e}\right){ }^{2} \div f_{e}=3.032$
If this value was as large as 20 it would indicate a substantial difference between observed values and expected Values. A chi square of zero, on the other hand, indicates that observed frequencies exactly match the expected frequencies.

## Degrees of freedom

- In the contingency table of 3*4 the degrees of freedom are $6(2 \times 3)$. In a contingency table of 6*9 the degrees of freedom are 40 (5x8). In general the degrees of freedom are $(r-1) x(c-1)$.

|  | column1 | column2 | Column3 | coulmn4 |  |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Row1 | yes | yes | yes | No | RT1 |
| Row2 | yes | yes | yes | No | RT2 |
| Row3 | No | No | No | No | RT3 |
|  | CT1 | CT2 | CT3 | CT4 |  |

## Using Chi Square test

${ }^{\circ}$ Calculate the value of Chi square.
${ }^{\bullet}$ Determine the degree freedom.

- Decide significance level.
- Find the value of the Chi square statistic.
- If the calculated value is less than tabulated value then the null hypothesis can be accepted.
${ }^{\circ}$ In the job review problem the calculated value is 3.032 and the tabulated value is 6.251 . Hence we accept that there is no difference in four geographical regions.

|  | Area in Right Tail |  |  |  | Degrees of Freedom |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 0.20 | 0.10 | 0.05 | 0.025 | 0.01 |  |
| 1.642 | 2.706 | 3.841 | 5.024 | 6.635 | 3 |
| 3.219 | 4.605 | 5.991 | 7.378 | 9.210 | 2 |
| 4.642 | 6.251 | 7.815 | 9.348 | 11.345 | 3 |
| 5.989 | 7.779 | 9.488 | 11.143 | 13.277 | 4 |
| 7.289 | 9.236 | 11.070 | 12.833 | 15.086 | 5 |
| 8.558 | 10.645 | 12.592 | 14.449 | 16.812 | 6 |
| 9.803 | 12.017 | 14.067 | 16.018 | 18.475 | 7 |
| 11.030 | 13.362 | 15.507 | 17.535 | 20.090 | 8 |
| 12.242 | 14.684 | 16.919 | 10.923 | 21.666 | 9 |
| 13.442 | 15.987 | 18.307 | 20.483 | 23.209 | 10 |
| 14.631 | 17.275 | 19.675 | 21.920 | 24.725 | 11 |
| 15.812 | 18.549 | 21.026 | 23.337 | 26.217 | 12 |
| 16.985 | 19.812 | 22.362 | 24.736 | 27.688 | 13 |
| 18.151 | 21.064 | 23.685 | 26.119 | 29.141 | 14 |
| 19.311 | 22.307 | 24.996 | 27.488 | 30.578 | 15 |
| 20.465 | 23.542 | 20.296 | 28.845 | 32.000 | 16 |
| 21.615 | 24.769 | 27.587 | 30.191 | 33.409 | 17 |
| 22.760 | 25.989 | 28.869 | 31.526 | 34.805 | 18 |
| 23.900 | 27.204 | 30.144 | 32.852 | 36.191 | 19 |
| 25.038 | 28.412 | 31.410 | 34.170 | 37.506 | 20 |
| 26.171 | 29.615 | 32.671 | 35.479 | 38.932 | 21 |
| 27.301 | 30.813 | 33.924 | 36.781 | 40.289 | 22 |
| 28.429 | 32.007 | 35.172 | 38.076 | 41.638 | 23 |
| 29.553 | 33.196 | 36.415 | 39.304 | 42.980 | 24 |
| 30.675 | 34.382 | 37.652 | 40.047 | 44.314 | 25 |
| 31.795 | 35.503 | 38.885 | 41.923 | 45.042 | 20 |
| 32.912 | 36.741 | 40.113 | 43.194 | 46.963 | 27 |
| 34.027 35.179 | 37.916 | 41.337 | 44.461 | 48.278 | 28 |
| 35.139 | 39.087 | 42.557 | 45.722 | 49.588 50.892 | 29 |
| 36.250 | 40.256 | 43.773 | 46.979 | 50.892 | 30 |

## Problem to solve

- A brand manager is concerned that her brand share may be unevenly distributed throughout the country. In a survey in which the country was divided into 4 geographic regions. A random sampling of 100 consumer in each region was surveyed with the following results
- A) calculate chi square (1.723)
- B) state the null and alternative hypothesis.
C) using the 0.05 level of significance, should the null hypothesis be rejected?

|  | A | B | C | Total |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Purchase the brand | 47 | 52 | 43 | 49 | 191 |
| Do notpurchase the brand | 53 | 48 | 57 | 51 | 209 |
| Total | 100 | 100 | 100 | 100 | 400 |

## Contingency table with more than two rows

|  | $<5$ | $5-10$ | $>10$ | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Fraction of cost | $<25 \%$ | 40 | 75 | 65 | 180 |
|  | $25-50 \%$ | 30 | 45 | 75 | 150 |
|  | $>50 \%$ | 40 | 100 | 190 | 330 |
|  | Total | 110 | 220 | 330 | 660 |

The table shows data related to hospital stay classified by the type of insurance coverage and length of stay. The expected frequency of any cell is given by the equation $\mathrm{fe}=\mathrm{RT} \times C T / n$, where RT is row total and CT is column total and n is the total number of observations.

| Row | Column | fo | fe | fo-fe | (fo-fe)2 | (fo-fe)2/fe |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 1 | 40 | 30 | 10 | 100 | 3.333 |
| 1 | 2 | 75 | 60 | 15 | 225 | 3.750 |
| 1 | 3 | 65 | 90 | -25 | 625 | 6.944 |
| 2 | 1 | 30 | 25 | 05 | 25 | 1.00 |
| 2 | 2 | 45 | 50 | -05 | 25 | 0.500 |
| 2 | 3 | 75 | 75 | 00 | 00 | 0.000 |
| 3 | 1 | 40 | 55 | -15 | 225 | 4.091 |
| 3 | 2 | 100 | 110 | -10 | 100 | 0.909 |
| 3 | 3 | 190 | 165 | 25 | 625 | 3.788 |



$$
x^{2}=\Sigma(\text { fo-fe })^{2 /} \text { fe }=24.315
$$

The acceptance region of the chi square value is 9.488 . Since this value is more than that the null hypothesis is rejected.

## Problem to solve

- To determine whether different income groups have different purchasing habits concerning a certain brand, a marketing researcher asked 4 income groups, Do you always, never or sometimes purchase the brand? If the results of the survey are as given in the table below should null hypothesis be accepted or rejected at 0.10 significance level?

|  | $<\$ 7,000$ | $\$ 7000-12999$ | $\$ 13000-19999$ | $\$ 20000+$ | Total |
| :--- | :--- | :--- | :--- | :--- | :--- |
| Always | 25 | 40 | 47 | 46 | 158 |
| Never | 69 | 51 | 74 | 57 | 251 |
| Sometimes | 36 | 29 | 19 | 37 | 121 |
| Total | 130 | 120 |  | 140 | 530 |

## Goodness of fit

- The chi square test can also be used to decide if a particular probability distribution such as Binomial, Poisson or Normal is the appropriate distribution for the data under consideration.
${ }^{\circ}$ We can obtain theoretical distribution of data and a distribution of observed data. Then using chi square test we can see if there is a goodness of fit among them.


## The data table

- Assume that 100 candidates have been interviewed by three different executives. The result of the interview in terms of their score is shown in the following table.
ratings


## Calculating expected frequencies

${ }^{\circ}$ If it is assumed that the interview process can be approximated by a binomial distribution with $\mathrm{p}=.4$ (40 \% chance of any candidate getting positive rating). To test the hypothesis at .20 level of significance we must calculate chi square.
${ }^{\bullet}$ For that we must calculate the expected frequencies using the cumulative binomial distribution table (these values are .7840, . 3520 and .0640 ).

## Binomial Probabilities and expected frequencies

Positive ratings

0

1

2

3

Binomial probabilities of these outcomes

$$
1.0-0.7840=0.2160
$$

$0.7840-0.3520=0.4320$
$0.3520-0.0640=0.2880$
0.0640

Possible Rating

0

$$
0.2160 \quad 100
$$

22

1
0.4320

100
43

2

3

47
18

24

11
0.2880

100
29
0.0640

100
06

## Calculating Chi Square value

| Observed | Expected | frequency | $(f 0-f e)^{2}$ | $(f 0-f e)^{2} / \mathrm{fe}$ |
| :---: | :---: | :---: | :---: | :---: |
| Frequency | 22 | -4 | 16 | 0.7273 |
| 18 | 43 | 4 | 16 | 0.3721 |
| 47 | 29 | -5 | 25 | 0.8621 |
| 11 | 06 | 6 | 25 | 4.1262 |

$$
x^{2}=\Sigma(\mathrm{fo}-\mathrm{fe})^{2 /} \mathrm{fe}=6.1282
$$

The chi square value under 0.20 column corresponding to 3 degrees of freedom is 4.642. Since the above value is larger than that we reject the null hypothesis. It means the binomial distribution with $\mathrm{p}=0.4$ is not a good description of our observed frequencies.

## Problem to solve

- At the 0.10 level of significance, can we conclude that the following 400 observations follows a Poisson distribution with $\lambda=3$ ?
${ }^{\bullet}$ no. of arrivals per hour 012345 or more
- no. of hours205798857862
- Hint:
- Calculate Poission probability values for different cplumns.
- Calculate estimated frequencies
- Calculate chi square value
- At 0.10 level of significance and at 5 degrees of freedom the chi square value is 9.236 .

Ans: the data is well described by Poisson distribution.

## Analysis of Variance

- Analysis of variance (abbreviated as ANOVA) enables us to test the significance of the difference between more than two sample means.
- ANOVA would be useful in situations like comparing the mileage achieved by five different brands of gasolene, testing which of four different testing methods produces the faster learning record or comparing the earnings of graduates of different business schools.


## The situation

The training director of a company is trying to evaluate three different methods o, training new employees. The first method assigns each to an experienced employee for individual help in the factory, The second method puts all new employees in a training room separate from the factory and the third method uses training films and programmed learning materials. The training director chooses 16 new employees assigned at random to 3 training methods and records their daily production after they complete the programme. Based on the data (given below) help the director to find out if there are differences in effectiveness among these methods.

| Method I | 15 | 18 | 19 | 22 |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Method 2 11 |  |  |  |  |  |  |
| Method 3 | 22 | 27 | 18 | 21 | 17 | - |

## Basic concepts in ANOVA

- Analysis of variance is based on a comparison of two different estimates of the variance $\left(\sigma^{2}\right)$ of our overall population. We can calculate one of these estimates by examining the variance among the three sample means (Between-column variance).
- The other estimate of the population variance is determined by the variation within the three samples themselves (Within-column variance).

Compare these two estimates of population variance. Since both are estimates of $\sigma^{2}$ they should be approximately equal in value when the null hypothesis is true. If the null hypothesis is not true these two estimates will differ considerably.

## Steps in ANOVA

- Determine one estimate of the population variance from the variance among the sample means.
- Determine a second estimate of the population variance from the variance within the samples.
- Compare these two estimates. If they are approximately equal in value, accept the null hypothesis.
- Going back to the problem given earler we see that $x_{1}=17 x_{2}=2 I x_{3}=19 ; n_{1}=5$, $n_{2}=5$ and $n_{3}=6$
- The grand mean $x$
$=(5 / 16) * 17+(5 / 16) * 21+(6 / 16) * 19=304 / 16=19$


## Between column variance

| $n$ | $X$ | $x$ | $X-x$ | $(X-x)^{2}$ | $n(X-x)^{2}$ |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 5 | 17 | 19 | -2 | 4 | 20 |
| 5 | 21 | 19 | 2 | 4 | 20 |
| 6 | 19 | 19 | 0 | 0 | 00 |

$\sigma^{2}=\sum n_{j}(X-x)^{2} / k-1$
$\sigma^{2}=$ estimate of the population variance based on the variance among
sample means called between-column variance
$n_{j}=$ the size of the $j$ th sample, $X=$ the sample mean of $j$ th sample
$\mathrm{x}=$ the grand mean and $\mathrm{K}=$ the number of samples
Substituting the values in the above formula we get
$\sigma^{2}=40 / 3-1$
= 40/2
$=20$
It means the value of between-column variance $=20$

## Within-column variance

- The sample variation $s^{2}$ is given by the formula
- $s^{2}=\Sigma(X-x)^{2} / n-1$
- Hence s ${ }_{\mathrm{I}}{ }^{2}=70 / 5-\mathrm{I}=\mathrm{I} 7.5$;
- Similarly, $\mathrm{s}_{2}{ }^{2}=15.5$ and $\mathrm{s}_{3}{ }^{2}=12.0$
- Within column variance $\sigma^{2}$ is given by the formula
- $\sigma^{2}=\sum\left(n_{j}-1 / n_{T}-k\right) s_{j}{ }^{2}$
- $=4 / I 3(I 7.5)+(4 / I 3)(I 5.5)+(5 / I 3)(I 2.0)$
- $=192 / \mathrm{I} 3$
$\cdot=14.769$


## The F Statistic

- Once two estimates of population variance are calculated then their ratio (called F ) is taken.
$\mathrm{F}=$ Between-column variance/Within-column variance
$F=20 / I 4.769=1.354$
- In the above formula the numerator is the variation among sample means of the three methods. It is a good estimator of population variance. The denominator is based on the variance within the samples. It is also a good estimator of population variance.
- The numerator and denominator should be about equal if the null hypothesis is true.


## The F Distribution

- Like the $t$ distribution, the $F$ distribution is a whole family of distributions.
- Each distribution is identified by a pair of DF (degrees of freedom). Recall that for t distribution, there is only one DF.
- The first number refers to the number of $D F$ in the numerator of $F$ ratio while the second to DF in the denominator.
- F distribution has a single mode. They are usually skewed towards the right but become symmetrical as both the DFs increase.



## Calculating DFs

- The numerator of the F ratio is the value of between column variance. In our calculation we used three values to compute it. Once we know two of them the third is automatically determined. Thus the no. of DF for numerator in F ratio is one less than the number of samples $(\mathrm{s}-\mathrm{I})$.
- For calculating the denominator (within column variance) of a $F$ ratio we used all three samples. In each sample one DF is lost. Hence no. of DF for denominator is $\left(n_{T}-k\right)$, that is $16-3=13$


## Using F table

- To test the hypothesis using $F$ test we have to use values given in $F$ tables. Separate tables exists for each level of significance. In these tables columns show the DFs for numerator while rows show DFs for denominator.
- In the table prepared for 0.01 level of significance we find that the value corresponding to DFs 2 and 13 is 6.70.

Degrees of Freedom for Numerator

## Testing the hypothesis

- Suppose the director of training wants to test at 0.01 level of significance the hypothesis that there is no difference among the three training methods.
- From the table we found that value of F ratio for DF 2 and 13 as 6.70 . It sets the upper limit of the acceptance region.
- Through calculation we found the value of F ratio as I .354 . Since this value lies in the acceptance region, the director can accept the null hypothesis.
- The conclusion is according to the sample information there is no difference in the effects of three training methods on employee productivity.


## Use of Computers for F test

- For convenience we had taken a smaller sample in our problem. In actual practice the size may be quite large and calculation would be tedious. In such cases use of computers is advocated.
- A software package for social sciences called SPSS (Statistical Packages for Social Sciences) is developed. Using SPSS one can undertake ANOVA easily.


## Problem to solve

The manager of an assembly line in a clock manufacturing plant decided to study how different speeds of the conveyor belt affect the rate of defective units produced in an 8 hour shift. To examine this, he ran the belt at 4 different speeds for 8 hour shifts each and measured the number of defective units found at the end of the shift. The result is given below.
${ }^{\circ}$ Sp I: 36,34,37,35,33; Sp 2: 29,34,34,36,32
${ }^{\circ}$ Sp 3:31,35,32,33,39; Sp 4:36,28,34,32,30
Calculate the mean number of defective units for each speed, determine the grand mean (33.5), estimate between column variance, (8.333), calculate within column variance, (7.375), calculate F ratio (I.I30). At the 0.05 level of significance do four different conveyor belt speeds produce the same rate of defective clocks per shift? (Ans.Yes, the same).

## One more problem to solve

- The study compared the effects of 4 one- month point-of-purchase promotions sales. Below are the unit sales for 5 stores using all 4 promotions in different months,

Free sample: $\begin{array}{llllll}77 & 86 & 80 & 88 & 84\end{array}$
One-pack gift: $\begin{array}{lllll}95 & 92 & 88 & 91 & 89\end{array}$
Cents off:72 $77 \quad 68 \quad 82 \quad 75$
Refund by mail: $\begin{array}{llllll}80 & 84 & 79 & 70 & 82\end{array}$

- Calculate the mean unit sale for each promotion and then determine the grand mean (8I.95), estimate between-column variance, (238.05), calculate within-column variance (2I.05), calculate F ratio (II.3I). At the 0.05 level of significance do the promotions produce different effects on sale? (Ans.Yes, different).


## One more problem to solve

- A research company has designed three different systems to clean up oil spills. The following table contains the results, measured by how much surface are in sq meters is cleared in I hour.


## System a 556063565955

System B 5753644962
System C $665261 \quad 57$

The data were found by testing each method in several trials.Are the three systems equally effective? Use 0.05 level of significance.

Hints: Calculate between column variance (4.4667), calculate within-column variance (26), calculate $F$ ratio ( 0.17 ). At the 0.05 level of significance the critical value of $F$ ratio is 3.89 .

Thank you. Remember, there is so

## much variation in nature.



