## VPM's DR VN BRIMS, Thane

## Programme: PGDM (2016-18)

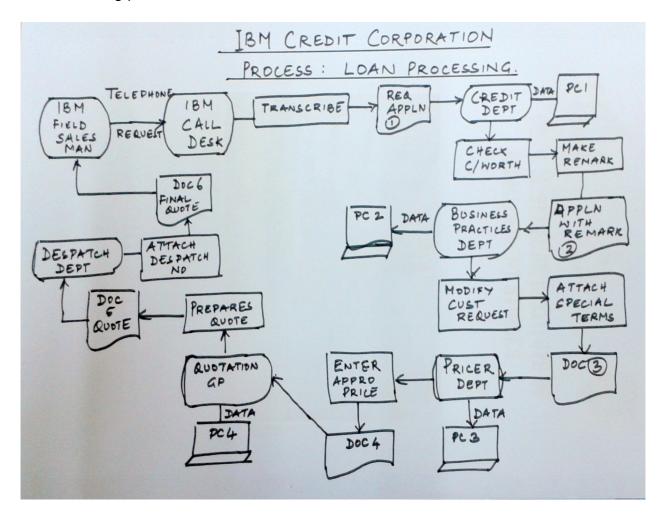
**PGDM Trimester IV Examination September 2017** 

Subject	Organizational Theory, Structure and Design		
Roll No.		Marks	60 Marks
Total No. of Questions	7	Duration	3 Hours
Total No. of printed pages	2	Date	28.09.2017

Note: Q1 is compulsory and solve any FOUR from the remaining SIX questions. Q1) 20 Marks (Compulsory)

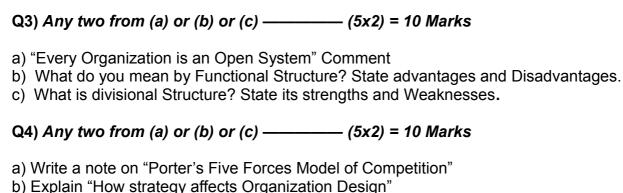
IBM Credit Corporation follows the below mentioned process for a Loan Enquiry. Suppose you have given a task to design organizational structure for the given process.

- 1) Explain the difficulties in designing the Organizational Structure for given process.
- 2) What kind of Suggestions you will recommend to IBM.
- 3) Design the Organizational Structure taking in to the consideration the difficulties in existing process/structure.



Attempt Any FOUR from the Remaining SIX Questions Q2) Any two from (a) or (b) or (c) (5x2) = 10 Marks

- a) Write a note on "Dimensions of an Organization"
- b) Explain the difference between Organization behavior and Organization Theory
- c) Explain Henry Mitzberg's Organizational Configuration.



- c) Explain Three Levels of Strategy
- Q5) Any two from (a) or (b) or (c) ——— (5x2) = 10 Marks
- a) Explain "Organization Effectiveness"
- b) Write a note on "Organization's Environment"
- c) Explain the various aspects of organizational Culture
- Q6) Any two from (a) or (b) or (c) ——— (5x2) = 10 Marks
- a) Write a note on "Corporate Social Responsibility"
- b) Explain the types of Decisions
- c) Explain the forces driving the need for Major Organizational Change
- Q7) Any two from (a) or (b) or (c) ——— (5x2) = 10 Marks
- a) What is Power? Where does it come from?
- b) Write a note on "Individual attributes as a source of power.
- c) Explain "Role of Technology in HR"