

Programme Name: PGDM Term: I

Name of the subject: Operations Management

Maximum marks: 100 No. of Sessions: 10

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Weblink:

Learning Objectives:

• Understand how operations relates to other business functions

- Develop a working knowledge of concepts and methods related to designing and managing operations
- Develop a skill set for quality and process improvement

Reference Books:

- 1. Operations management with student DVD (SIE) 9th ed. /by Stevenson, William J. New Delhi: TMH; 2010.
- 2. Operations management for competitive advantage, 12th ed. /by Chase, Richard B & Jacobs, RF. New Delhi: TMH, 2010.
- 3. Production and operations management /by Schroeder. New Delhi: TMH; 2010.

Plan:

Session No	Topics to be covered	Books referred/ Recommended/ References-Print/Articles/ News/Research papers/ Online database/ Software /Simulations used	Learning outcomes	Evaluation of Students understanding by MCQs, Quiz, Short Test	
1	Operations as a source of competitive advantage	Chapter 1 & 2 of Operations management for competitive advantage, 12th ed. /by Chase, Richard B & Jacobs, RF New Delhi: TMH, 2010.	Understand the basic concepts and able to Identify value in transformation process	Short Test	
2	Difference between Manufacturing and Service Operations Product Process Matrix	Chapter 1 of Operations management for competitive advantage, 12th ed. /by Chase, Richard B & Jacobs, RF New Delhi: TMH, 2010.	Understand difference between goods and services		
3	Process Analysis	Chapter 6 of Operations management for competitive advantage, 12th ed. /by Chase, Richard B & Jacobs, RF New Delhi: TMH, 2010.	Able to categorize production types as per product		
4	Process Selection and Facility layout: Designing product and process layouts	Chapter 7 & 8 of Operation Management: Theory and Practice By B. Mahadevan	Understand types of layout		
5	Forecasting and its types	Chapter 13 of Operations management for competitive advantage, 12th ed. /by Chase, Richard B & Jacobs, RF New Delhi: TMH, 2010.	Understand types of forecasting as per product and service type		
6	Inventory Management – Basic EOQ model	Operations management with student DVD (SIE) 9th ed. /by Stevenson, William J. – New Delhi: TMH; 2010.	Understand how, when, what and how much to order, stock and cost implications	Short Test	
7	Continuous and Periodic review Inventory models	Production and operations management /by Schroeder New Delhi: TMH; 2010.	Understand how, when, what and how much to order, stock and cost implications		

8	Supply chain management; Lean vs Agile supply chains	Chapter 11 of Operations Management by Norman Gaither, Greg Frazier	Understand impact of internal and external factors on SC
9	Master Production Schedule and MRP	Operations management with student DVD (SIE) 9th ed. /by Stevenson, William J. – New Delhi: TMH; 2010.	Understand concept of dependency though bill of material
10	Quality management	Chapter 8 of Operations management for competitive advantage, 12th ed. /by Chase, Richard B & Jacobs, RF New Delhi: TMH, 2010.	Understand 7 Qc tools when and where to apply

2. Practical Approach : Other activities (Atleast 4 distinct activities)

Sr. No.	Activity Name	Topic Coverd	Learning outcomes	Source
1	Role Play			
2	Industry Visit			
3	Academic Projects	Manufacturing processes to be shoot and explain	Understand transformation process in Production	
4	Book Review			
5	Group Discussion	Process planning	What to focus while designing the process to satisfy customer	
6	Business Quiz / Business News sharing			
7	Videos / Simulation	Tetra Pack Case	How world class manufacturing at tetra pack works	https://www.youtube.co m/watch?v=vItaF69SoNI
8	Use of Softwares and Labs			
9	Any other activity	Production type categorization	Able to understand categorization of production on the basis of Varity and volume	



Evaluation:

I) Internal:

Component	Details	Marks
Class Test	MCQ Test	20
Presentation	Video presentation of various manufacturing processes	10
Participation	Group Discussion	5
Others	Assignments	5

Signature of Faculty

Signature of the Co-ordinator