

Programme Name: MMS Semester: II

Name of the subject: BUSINESS RESEARCH METHODS

Maximum marks: 100 No. of Sessions: 13

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Weblink:

Learning Objectives:

1) To understand the importance of research and various methods that researcher used to investigate problems

- 2) Applying Modern Analytical tools for Business Management Decisions
- 3) To derive strategies from the research
- 4) To understand the challenges in collecting the data collection and analysis
- 5) To interpret the data to make meaningful decisions.

Reference Books:

- 1) Business Research Methods: Zikmund, Babin, Carr
- 2) Research Methodology: R Paneerselvam
- 3) Business Research Methods: Donald Cooper, Schindler
- 4) Research Methodology: Deepak Chawla, Neena Sondhi



<u>Plan:</u>

Session	Topics to be covered	Books referred/ Recommended/ References-	Learning outcomes	Evaluation of Students
No		Print/Articles/ News/Research papers/ Online		understanding by
		database/ Software /Simulations used		MCQs, Quiz, Short Test
1	Introduction to Research	Business Research Methods – Cooper Schindler	Meaning of research; Types of	
		2Research Methodology Methods & Techniques –	research; Exploratory research,	
		C.R.Kothari	Conclusive research; The	
			process of research; Research	
		RM – Deepak Chawla Neena Sondhi	applications in social and	
			business sciences; Features of a	
			Good research study.	
2	Research Problem and		Defining the Research	
	Formulation of Research		problem; Management	
	Hypotheses		Decision Problem vs	
			Management Research	
			Problem; Problem	
			identification process;	



		Academic Tear (2017-2018)
		Components of the research
		problem; Formulating the
		research hypothesis- Types of
		Research hypothesis; Writing a
		research proposal- Contents of
		a research proposal and types
		of research proposals
3	Research Design	Meaning of Research Designs;
		Nature and Classification of
		Research Designs; Exploratory
		Research Designs: Secondary
		Resource analysis, Case study
		Method, Expert opinion
		survey, Focus group
		discussions; Descriptive
		Research Designs:



		Academic Teat (2017-2010)
		Crosssectional studies and
		Longitudinal studies;
		Experimental Designs, Errors
		affecting Research Design
4	Primary and Secondary	Classification of Data; Field Activity
	Data	Secondary Data: Uses,
		Advantages, Disadvantages,
		Types and sources; Primary
		Data Collection: Observation
		method, Focus Group
		Discussion, Personal Interview
		method
5	Attitude Measurement and	Types of Measurement Scales;
	Scaling	Attitude; Classification of
		Scales: Single item vs Multiple
		Item scale, Comparative vs



		Academic Tear (2017-2016)
		NonComparative scales,
		Measurement Error, Criteria
		for Good Measurement
6	Questionnaire Design	Questionnaire method; Types
		of Questionnaires; Process of
		Questionnaire Designing;
		Advantages and Disadvantages
		of Questionnaire Method
7	Sampling and Data	Sampling concepts- Sample vs
	Processing	Census, Sampling vs Non
		Sampling error; Sampling
		Design- Probability and Non
		Probability Sampling design;
		Determination of Sample size-
		Sample size for estimating
		population mean,



		Determination of cample size
		Determination of sample size
		for estimating the population
		proportion Data Editing- Field
		Editing, Centralized in house
		editing; Coding- Coding
		Closed ended structured
		Questions, Coding open ended
		structured Questions;
		Classification and Tabulation
		of Data
8	Univariate and Bivariate	Descriptive vs Inferential
	Analysis of Data	Analysis, Descriptive Analysis
		of Univariate dataAnalysis of
		Nominal scale data with only
		one possible response, Analysis
		of Nominal scale data with



		Academic Tear (2017-2018)
		multiple category responses,
		Analysis of Ordinal Scaled
		Questions, Measures of Central
		Tendency, Measures of
		Dispersion; Descriptive
		Analysis of Bivariate data
9	Testing of Hypotheses	Concepts in Testing of
		Hypothesis – Steps in testing
		of hypothesis, Test Statistic for
		testing hypothesis about
		population mean; Tests
		concerning Means- the case of
		single population; Tests for
		Difference between two
		population means; Tests
		concerning population

	Academic Tear (2017-2018)		
		proportion- the case of single	
		population; Tests for difference	
		between two population	
		proportions	
10	Chi-square Analysis	Chi square test for the	
		Goodness of Fit; Chi square	
		test for the independence of	
		variables; Chi square test for	
		the equality of more than two	
		population proportions	
11	Analysis of Variance	Completely randomized design	
		in a one-way ANOVA;	
		Randomized block design in	
		two way ANOVA; Factorial	
		design	
12	Research Report Writing	Types of research reports –	
	and Ethics in research	Brief reports and Detailed	

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110000000010 1000 (2011 2010)	
reports; Report v	vriting:
Structure of the	research
report- Prelimin	ary section,
Main report, Into	erpretations of
Results and Sug	gested
Recommendation	ns; Report
writing: Formula	ntion rules for
writing the repo	rt: Guidelines
for presenting ta	bular data,
Guidelines for v	isual
Representations	Meaning of
Research Ethics	Clients
Ethical code; Re	searchers
Ethical code; Eth	nical Codes
related to respon	idents;
Responsibility o	f ethics in



		research
13	Presentation / Report	
14		
15		

2. Practical Approach : Other activities (Atleast 4 distinct activities)

Activity Name	Topic Covered	Learning outcomes	Source
		_	
Role Play			
Industry Visit			
Academic Projects			
Book Review			
Group Discussion			
Business Quiz / Business News sharing			
Videos / Simulation			
Use of Softwares and Labs			
Any other activity			
	Role Play Industry Visit Academic Projects Book Review Group Discussion Business Quiz / Business News sharing Videos / Simulation Use of Softwares and Labs	Role Play Industry Visit Academic Projects Book Review Group Discussion Business Quiz / Business News sharing Videos / Simulation Use of Softwares and Labs	Role Play Industry Visit Academic Projects Book Review Group Discussion Business Quiz / Business News sharing Videos / Simulation Use of Softwares and Labs



Evaluation:

I) Internal:

Component	Details	Marks
Class Test		
Presentation		
Case Study		
Participation		
Others		

A . N. Godbole Dr. Sukhada Tambe

Signature of Faculty Signature of the Co-ordinator