

Programme Name: MMS / PGDM: MMS Marketing- IV Sem	
Name of the Course: B2B Marketing	
Maximum marks: 100	No. of Sessions: 15
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#### Learning Objectives:

- 1. To emphasize the importance of B2B Marketing as an alternate business activity of the Firm
- 2. To familiarize the students with the important tools of analysis and decision making used in B2B Marketing
- 3. To provide confidence to the students to examine the various applications of B2B Marketing

#### **Reference Books:**

1. Business Marketing by Hutt and Speh



### Plan:

Session	Topics to be covered	Books referred/ Recommended/ References-	Learning	Evaluation of Students
No		Print/Articles/ News/Research papers/ Online	outcomes	understanding by
		database/ Software /Simulations used		MCQs, Quiz, Short Test
1	Introduction to B2B Marketing	Ppt Slides , Internet resources, Reference Text and	B2B and B2C	Class Interaction,
		Case Study :Smucker Corporation	comparision	Short Questions about the
				past studies in Marketing
2	B2B environment and Sectors	Ppt Slides, Internet resources, reference text, Short Case	B2B Goods and	Class participation in
		Cisco India	Services	Case discussion
			Classification	
3	Organizational Buying Process	Ppt Slides, Internet resources, reference text,	Buying Behavior of	Class participation in Case discussion
	Commercial Firms	Case Study Industrial Supply sourcing	Organizations	
4	Organizational Buying Process	Ppt Slides , Internet resources, Reference Text and	Buying Behaviour	Class participation in
	Govts & Institutions		and Influencers	Case discussion
5	Strategic B2B Marketing, the model	Ppt Slides , Internet resources, Reference Text and mini cases	Analysing the B2B	Class participation in
			Market, Industry	Case discussion
			and Strategic	
			aspects	
6	Demand Analysis	Ppt Slides , Internet resources, Reference Text and class room	Demand patterns	Class Exercises

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		exercise	encountered in B2B	
			situations	
7	Managing Buyer Relationships	Ppt Slides , Internet resources, Reference Text and	Relationships with	Class participation in Case discussion
			Suppliers and	
			Customers	
8	Segmenting B2B Markets	Ppt Slides , Internet resources, Reference Text and Video on	Macro and Micro	Class participation in Case discussion
		Segmentation	bases of B2B	
			Segmentation	
9	B2B Product Strategies	Ppt Slides , Internet resources, Reference Text and	Product /services	Class participation in Case discussion
			and Solution	
			development	
10	B2B Pricing and Promotional Strategies	Ppt Slides , Internet resources, Reference Text and	Cost and Price	Class participation in Case discussion
			comparisons and	
			importance in	
			Pricing	
11	B2B Distribution	Ppt Slides , Internet resources, Reference Text and	Traditional and	Class participation in Case discussion
			Electronic forms	
12	B2B Services strategies	Ppt Slides , Internet resources, Reference Text and	Service as a revenue	Class participation in Case discussion
			generator	
13	B2B E commerce strategies	Ppt Slides , Internet resources, Reference Text and	E commerce	Class participation in



1	Academic Teal (2010-2017)			
			methodologies	Case discussion
			followed in B2B	
			markets	
14	Summing Up and Review of the Subject	Class room discussion based on short cases and covering of important concepts	Tying up important concepts and applications	Class participation in Case discussion
15	Student Presentations			

### **2. Practical Approach** : Other activities (Atleast 4 distinct activities)

Sr.	Activity Name	Topic Coverd	Learning outcomes	Source
No.				
1	Role Play			
2	Industry Visit			
3	Academic Projects	Assignment of written reports on case discussions	Student understanding of key concepts	Text, Internet and practice quiz
4	Book Review			
5	Group Discussion	Case discussions	Student understanding of key concepts	
6	Business Quiz / Business News sharing			
7	Videos / Simulation	Video and discussions	Student understanding of	

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		key concepts	
8	Use of Softwares and Labs		
9	Any other activity		



### **Evaluation:**

### I) Internal:

Component	Details	Marks
Class Test	Class Test	20
Presentation	Student Ppt Presentations	20
Case Study	Assignments in lieu of Class tests	
Participation		
Others		

Signature of Faculty

Signature of the Co-ordinator