

Programme Name: PGDM Term: IV

Name of the Course: Channel Strategy, Media and Integrated Marketing

Maximum marks: 100 No. of Sessions: 10

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Weblink:

#### Learning Objectives:

1. To develop an understanding of the role of channel strategy in marketing and its importance in creating value to the customer.

2. To acquaint students with different approaches of Media & Integrated Marketing

#### **Reference Books:**

- 1. Marketing Channels: Management View by Rosenbloom B, Thomson South Western.
- 2. Sales and Distribution Management, S L Gupta, Excel Books India
- 3. Marketing Channels, Walters, C. Glenn
- 4. Integrated Advertising, Promotion and Marketing Communication by Kenneth Clow, Donald Black. Pearson
- 5. Integrated Marketing Communication by Niraj Kumar
- 6. Advertising Management: Rajeev Batra, John G. Myers, David A. Aaker
- 7. Advertising and Promotion: An Integrated Marketing
- 8. Communications Perspective, George Belch, Michael Belch, San Diego University

### <u>Plan:</u>

| Session | Topics to be covered                       | Books referred/ Recommended/ References-                         | Learning            | <b>Evaluation of Students</b> |
|---------|--|--|---------------------|-------------------------------|
| No.     |  | Print/Articles/ News/Research papers/ Online                     | outcomes            | understanding by              |
|         |  | database/ Software /Simulations used                             |                     | MCQs, Quiz, Short Test        |
| 1       | Marketing Channel Concepts, Why            | Books:   | To understand the   | Case Discussion               |
|         | Marketing Needs Intermediaries, Evolution  | Sales and Distribution Management , S L Gupta, Excel Books India | concepts of         |                               |
|         | of Marketing Channels, Marketing           | Marketing Channels, Walters, C. Glenn                            | Marketing channels, |                               |
|         | Intermediaries, Marketing Channel Utility, | Case: HUL Project Shakti   | intermediaries &    |                               |
|         | Understanding Buying Pattern, Push & Pull  |  | Marketing channel   |                               |
|         | Strategy                                   |  | utility.            |                               |
| 2       | Channels of Distribution, Channel Members, | Books:   | To understand the   | Case Discussion & Quiz        |
|         | Distribution Logistics Vs. Supply Chain    | Sales and Distribution Management , S L Gupta, Excel Books India | role of various     |                               |
|         | Management, How to design a Distribution   | Marketing Channels, Walters, C. Glenn                            | channel members,    |                               |
|         | Logistics System, How to Design a Channel  | Case: Bagforever   | difference between  |                               |
|         | System                                     |  | Distribution & SCM  |                               |
|         |  |  | and designing a     |                               |
|         |  |  | channel system      |                               |
| 3       | Role of the Channel in Marketing Strategy, | Books:   | To understand the   | Case Discussion & Quiz        |
|         | Channel-Selection Decision, Usability of   | Sales and Distribution Management , S L Gupta, Excel Books India | fundamentals        |                               |

|   |   |  | Academic Year (2017-2018)  | 1                    | 1                      |
|---|---|--|--|----------------------|------------------------|
|   |   | Channel Options                            | Marketing Channels, Walters, C. Glenn                            | Of channel selection |                        |
|   |   |  | Case: Titan  | decision & its       |                        |
|   |   |  |  | usability            |                        |
|   | 4 | Understanding Intermediary Requirements,   | Books:   | Develop              | Discussion & Quiz      |
|   |   | Channel Conflicts & its types, Channel     | Sales and Distribution Management , S L Gupta, Excel Books India | understanding of     |                        |
|   |   | Modification Decisions                     | Marketing Channels, Walters, C. Glenn                            | Intermediary         |                        |
|   |   |  |  | Requirements,        |                        |
|   |   |  |  | Channel conflicts &  |                        |
|   |   |  |  | Channel Modification |                        |
|   |   |  |  | Decisions            |                        |
| - | 5 | Standards of Performance for Channel       | Books:   | Enabling students to | Case Discussion        |
|   |   | members, Salesperson's Role in Controlling | Sales and Distribution Management , S L Gupta, Excel Books India | understand the       |                        |
|   |   | the Distributor                            | Marketing Channels, Walters, C. Glenn                            | Standards of         |                        |
|   |   |  | Case: Asian Paints   | Performance for      |                        |
|   |   |  |  | Channel members      |                        |
| - | 6 | Measurement of Channel Performance,        | Books:   | To understand how    | Discussion & Quiz      |
|   |   | Macro Perspective, Micro Perspective       | Sales and Distribution Management , S L Gupta, Excel Books India | to measure the       |                        |
|   |   |  | Marketing Channels, Walters, C. Glenn                            | channel              |                        |
|   |   |  |  | performance at       |                        |
|   |   |  |  | Micro & Macro level  |                        |
|   | 7 | Print Media and Broadcasting Media – TV &  | Books:   | To familiarize       | Case Discussion & Quiz |
| L |   |  |  |                      |                        |



|    |  | Academic Teal (2017-2016)                                     |                       |                            |
|----|--|---|-----------------------|----------------------------|
|    | radio                                      | Integrated Advertising, Promotion and Marketing Communication | students with Print & |                            |
|    |  | by Kenneth Clow, Donald Black. Pearson                        | Broadcasting media    |                            |
|    |  | Communications Perspective, George Belch, Michael Belch, San  |                       |                            |
|    |  | Diego University  |                       |                            |
|    |  | Case: Fevicol   |                       |                            |
|    |  |   |                       |                            |
| 8  | Media Planning, Media Planning Decisions,  | Books:  | To understand the     | Discussion & Quiz          |
|    | Steps for Developing The Media Plan,       | Integrated Advertising, Promotion and Marketing Communication | concepts of Media     |                            |
|    | Setting Media Objectives, Media Scheduling | by Kenneth Clow, Donald Black. Pearson                        | Planning & Media      |                            |
|    | Methods, Media Buying, Functions of Media  | Communications Perspective, George Belch, Michael Belch, San  | Buying                |                            |
|    | buyer                                      | Diego University  |                       |                            |
|    |  |   |                       |                            |
| 9  | Measuring Advertising Effectiveness,       | Books:  | Develop               | Case Discussion & Quiz     |
|    | Communication Effect, Sales Effect, Return | Integrated Advertising, Promotion and Marketing Communication | understanding of      |                            |
|    | On Promotional Investment,                 | by Kenneth Clow, Donald Black. Pearson                        | how advertising       |                            |
|    |  | Communications Perspective, George Belch, Michael Belch, San  | effectiveness is      |                            |
|    |  | Diego University  | measured              |                            |
|    |  | Case: Cadbury's Dairy Milk                                    |                       |                            |
| 10 | Internal Assessment – Test                 | Internal Assessment – Test                                    |                       | Internal Assessment – Test |
|    |  |   |                       |                            |



### 2. Practical Approach : Other activities (Atleast 4 distinct activities)

| Sr.<br>No. | Activity Name                         | Topic Covered  | Learning outcomes  | Source         |
|------------|---------------------------------------|--|--|----------------|
| 1          | Role Play                             |  |  |                |
| 2          | Industry Visit                        |  |  |                |
| 3          | Academic Projects                     | Channels of Distribution   | Practical understanding of the channel management and publication of Research papers on the same |                |
| 4          | Book Review                           |  |  |                |
| 5          | Group Discussion                      | Measuring Advertising<br>Effectiveness   | Develop understanding of industry practices  |                |
| 6          | Business Quiz / Business News sharing | Recent trends in Channel Management by Automobile companies & Smartphone companies | Practical understanding of the topics  | Economic Times |
| 7          | Videos / Simulation                   | Print Media & Broadcasting Media   | Practical understanding of the topics  |                |
| 8          | Use of Softwares and Labs             |  |  |                |
| 9          | Any other activity                    |  |  |                |



#### **Evaluation:**

### I) Internal:

| Component               | Details | Marks |
|-------------------------|---------|-------|
| Class Test              |         | 20    |
| Presentation            |         | -     |
| Case Study              |         | 5     |
| Participation           |         | 5     |
| Others (Research Paper) |         | 10    |

**Signature of Faculty** 

**Signature of the Co-ordinator**