

Programme: MMS / PGDM	
lame of the Course: Retail Marketing	
Maximum marks: 100 No. of Sessions: 15	
lame of the Faculty:Chaubal,Sugham	
lobile No:Email:	
Weblink:	

Learning Objectives:

To understand the importance of marketing of Services To develop a basic understanding of the Retail sector To understand the various retail formats and theories To develop an insight into consumer behaviour in retail

Reference Books:

Reference Text: 1. Retailing Management – Michael Levy

- 2. Retail Management Barry Berman & Joel Evans
- 3. Retailing Management Text & Cases Swapna Pradhan
- 4. Retail Management Lusch, Dunne
- 5. Retail Management Gibson Vedamani
- 6. Retail Management Chetan Bajaj, Rajnish Tuli, Nidhi Varma Srivastava Oxford Publications
- 7. Retailing & E Tailing S.L Gupta, Ramesh Mittal, Ruchi Nayyar International Book House Ltd 8. Retailing An Introduction Roger Cox, Paul Brittain Pearson Publications



<u>Plan:</u>

Session No	Topics to be covered	Pedagogy	Remark
1	Introduction to Retailing Types of Retailers	Lecture/Slides/Cases	
2	Types of Retailers Consumer Buying Behavior in Retail	Lecture/Slides/Cases	
3	Retail Locations	Lecture/Slides/Cases	
4	Store Site Selection	Lecture/Slides/Cases	
5	Space Management	Lecture/Slides/Cases	
6	Merchandise Management	Lecture/Slides/Cases	
7	Private Label Management	Lecture/Slides/Cases	
8	Category Management	Lecture/Slides/Cases	
9	Store Design and Visual Merchandising	Lecture/Slides/Cases	
10	Store Management	Lecture/Slides/Cases	



	11	Class Presentations on Case &	
	nternal Test		



Evaluation:

I) Internal:

Component	Details	Marks
Class Test	2 tests, best of two	20
Presentation, Assignment etc.	Topic wise, Case study	10
Class Participation	Oral Questions, Debate, Query, Attendance	5
Student Conduct	Grooming, Behaviour	5

Sugham, Chaubal

Signature of Faculty

Signature of Co-ordinator